

# EastLink Business Account Application Form

Business accounts are post-paid. Monthly invoices are issued, each payable within 14 days from the date of issue.

When completed, scan and email to [businessenquiry@breeze.com.au](mailto:businessenquiry@breeze.com.au), or mail the application form to EastLink, PO Box 744, Ringwood VIC 3134.

**If you have any enquiries, please call us on (03) 9955 1400 during business hours.**

Any outstanding toll invoices/debt associated with your name and or licence plate/s will be paid for via your payment of choice before your account is opened.



## Section 1: Account type

To apply for a new business account (account management fee applies quarterly), please select your preferred option:

**tag account**

**Tags work on all tollways in Australia.**  
Minimum annual tag usage amount for each tag applies for each of the first three years after the tag is issued.

**non-tag account**

**Only works on EastLink and CityLink.**  
Each non-tag trip will be charged the toll plus an image processing fee.

Refer to [EastLink.com.au](http://EastLink.com.au) for the current fees and charges including the account management fee, minimum annual tag usage amount and image processing fee.

If you have chosen a tag account you will be issued tag/s equivalent to the number of vehicles listed on your account.

## Section 2: Organisation details

Organisation name

ABN (tick box)

ACN

ABN (11 digits) or ACN (9 digits)

or

Care of name

Care of surname

PIN (6 digits)

Phone

Mobile

Email

Street address

Suburb

State

Postcode

Postal address

Suburb

State

Postcode

## Section 3: Contact person details

Name of person to be responsible for the EastLink business account. Tags will be posted to the responsible person.

Title (e.g. Mr)

First name

Last name

Date of birth

Department

Position

Driver licence

State of issue

Email address

Phone

Mobile

**Section 4: Vehicle details – details of the vehicles (minimum of 2 vehicles for a business account) to be linked to your account**

For each of your vehicles, provide as many details as possible or allowable within the form structure.

Vehicle 1

Tag required

 Yes  No

Licence plate number

State of registration

Make (manufacturer)

Model

Year of manufacture

Vehicle body type (e.g. semi-trailer, flat-bed truck, utility, sedan)

Vehicle 2

Tag required

 Yes  No

Licence plate number

State of registration

Make (manufacturer)

Model

Year of manufacture

Vehicle body type (e.g. semi-trailer, flat-bed truck, utility, sedan)

Vehicle 3

Tag required

 Yes  No

Licence plate number

State of registration

Make (manufacturer)

Model

Year of manufacture

Vehicle body type (e.g. semi-trailer, flat-bed truck, utility, sedan)

Vehicle 4

Tag required

 Yes  No

Licence plate number

State of registration

Make (manufacturer)

Model

Year of manufacture

Vehicle body type (e.g. semi-trailer, flat-bed truck, utility, sedan)

Vehicle 5

Tag required

 Yes  No

Licence plate number

State of registration

Make (manufacturer)

Model

Year of manufacture

Vehicle body type (e.g. semi-trailer, flat-bed truck, utility, sedan)

Vehicle 6

Tag required

 Yes  No

Licence plate number

State of registration

Make (manufacturer)

Model

Year of manufacture

Vehicle body type (e.g. semi-trailer, flat-bed truck, utility, sedan)

Vehicle 7

Tag required

 Yes  No

Licence plate number

State of registration

Make (manufacturer)

Model

Year of manufacture

Vehicle body type (e.g. semi-trailer, flat-bed truck, utility, sedan)

Please attach the details of any additional vehicles.

**Section 5: Future payments**

Please complete this section to authorise automatic payment of your account.

**Bank account details**

Name of account

Name of financial institution

Branch name

BSB

Account number

**OR Credit card details**

Name on credit card to be debited

Expiry date

Select type of card (tick one)

Visa

MasterCard

Credit card number (Visa and MasterCard)

American Express

Diners Club

Credit card number (American Express and Diners Club)

CVV

**Section 6: Authorization**

Last name

First name

Company name (if applicable)

ABN or ACN

I/We confirm that I/we have the authority to apply for this account on behalf of the company specified above.

I/We authorise and request ConnectEast Pty Ltd (APCA User ID Number 302 527) to arrange for funds to be debited from my/our account at the financial institution indicated above through the Bulk Electronic Clearing System. I have read and agreed to the ConnectEast Pty Ltd Direct Debit Request Service Agreement (see overleaf). If the bank account is a joint account all signatures are required.

Customer signature

Date / /

Customer signature

Date / /

# Direct Debit Request Service Agreement

1. This agreement sets out the terms and conditions on which you have authorised us, ConnectEast Pty Ltd, to automatically deduct amounts that become payable to your EastLink business account from your nominated bank account. Your Direct Debit Request (DDR) authorises us to arrange for the payment of amounts due to us, and at the times required, for the tolls, fees and charges you have incurred in use of your business account.
2. Direct Debit through the Bulk Electronic Clearing System (BECS) is not available on all bank accounts. If you are unsure whether direct debit is available on your account, you should check with your bank or financial institution before completing the DDR. You should also check your account details against a recent statement from your bank or financial institution.
3. We can amend this Direct Debit Service Request Agreement at any time after giving you a minimum of 14 days' notice.
4. You may cancel, vary, defer or suspend the DDR, or stop an individual debit from taking place under this agreement by contacting us on (03) 9955 1400 during business hours. You may also cancel or stop a direct debit by contacting your bank or financial institution directly. You will need to allow a minimum of 14 days' notice.
5. If a payment due date falls on a weekend or a Victorian or national public holiday, the debit will be processed on the next business day. If you are unsure when a debit will be processed you should ask your bank or financial institution.
6. You must ensure that you have sufficient clear funds available in your nominated bank account on the due date to permit the payment under the DDR. If funds are not available you will need to arrange an alternative payment method and will need to contact us. If we attempt to debit your account unsuccessfully you may subsequently enter our debt collection cycle and be charged a dishonour fee.
7. If we incur any bank fees or other charges as a result of a dishonoured direct debit, these amounts may be passed on to you as a charge on your business account.
8. If you believe a debit has been made incorrectly you should contact us on (03) 9955 1400 during business hours. We will then attempt to resolve the issue immediately, or agree on a time to respond to you. If you are not happy with our response we will advise you of further options. You may also cancel or stop a direct debit by contacting your bank or financial institution directly.
9. We will keep information about your bank or financial institution account confidential, except to the extent necessary to resolve any claim you may make relating to a debit that you claim has been made incorrectly, or as otherwise required by law.
10. You agree to us collecting, using and disclosing your personal information as necessary for this agreement. This includes disclosing your information to credit reporting agencies. Our Privacy Policy sets out how we collect, use and disclose your personal information. It also explains how you can access the Personal Information we hold about you and how you can seek to have it corrected. Our Privacy Policy is available online at [EastLink.com.au](http://EastLink.com.au), at the EastLink customer centre, or by calling (03) 9955 1400 during business hours.

## How to return your completed form

1. Scan and email to [businessenquiry@breeze.com.au](mailto:businessenquiry@breeze.com.au)
2. Mail to: EastLink, PO Box 744, Ringwood VIC 3134
3. In person: Present the form at the EastLink customer centre.

### EastLink customer centre

Corner of Hillcrest Ave and Maroondah Hwy, Ringwood

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