



Sustainability Report

FY26





Acknowledgement of Country

We acknowledge the Wurundjeri and Bunurong people, Traditional Custodians of the land on which the EastLink toll road extends through.

We pay our respects to their Elders past, present, and emerging. We extend that respect to all Aboriginal and Torres Strait Islander people across the communities in which we work.

Original artwork, commissioned by EastLink

'A Shared Path' by

Holly McLennan-Brown.

Holly is a Yorta Yorta artist living and creating on Wurundjeri Country (Naarm).

A Shared Path depicts EastLink as a journey line, surrounded by interconnected circles and pathways representing its diverse workforce and collaborative network, while community circles, Coolamons, waterways, native flora and fauna, and the EastLink Trail reflect the organisation's commitment to people, Country, sustainability and connection.

Contents

Introduction



4	Message from our Managing Director
5	About this report
6	Sustainable Development Goals
47	Appendices

About EastLink



8	Business Activities
9	Infrastructure Assets
10	Governance Structure
11	Corporate Strategy
12	Stakeholder Engagement

Sustainability Strategy



14	Value Creation & Impacts
15	Risk & Benefits
16	Materiality Assessment & Risk Management
17	Sustainability Goals
18 - 19	Key ESG Metrics & Targets

Social



21	Road Safety
25-26	Customers
27-28	Community
29-30	Employees
31	Government & Industry

Environment



33-34	Climate Risk & GHG Emissions
35	Air Quality
36	Water Quality and Usage
39	Biodiversity, Habitat & Landscape
40	Waste & Recycling

Governance



42	GRESB Infrastructure Asset Assessment
43	Data Security & Information Privacy
44	Ethical Business Management
45	Sustainable Procurement



Charles Griplas
Managing Director, ConnectEast

Message from our Managing Director

I am pleased to present ConnectEast's FY26 Sustainability Report. Safety, customer service and good governance remain the foundation of our business. We are proud of our continued strong safety performance, our investment in employee development and wellbeing, and our commitment to maintaining the trust placed in us by customers, stakeholders and the Victorian community.

Importantly, we continue to integrate sustainability into the way we plan, think, operate and maintain EastLink. Our core goal is to strengthen climate resilience, improve operational efficiency, enhance biodiversity and support continuity of our infrastructure assets.

A key focus during the year was to invest in projects that lower energy consumption and support EastLink's original design vision. We also continue to enhance ecological connectivity and habitat quality throughout the EastLink corridor.

I would like to thank our employees, Alliance partners, suppliers, customers and local communities for their ongoing contribution to EastLink's success. Together, we will continue to deliver safer, smarter and more sustainable transport outcomes for the benefit of the road corridor we serve.



About this report

This report covers the FY26 reporting period (1 July 2025 until 30 June 2026) unless specified otherwise.

The purpose of this report is to inform our stakeholders of our sustainability performance over the past year including applicable future targets.

This sustainability report is endorsed and approved by Horizon Roads Pty Ltd, ConnectEast's parent company.

UN Sustainable Development Goals

EastLink recognises the United Nations Sustainable Development Goals (SDGs) and their role in guiding global sustainable development outcomes to 2030.

This report highlights the SDGs most closely aligned to EastLink's business activities and material sustainability impacts. References throughout the report demonstrate where our operations, environmental programmes, community initiatives and governance practices contribute to these goals.

SUSTAINABLE DEVELOPMENT GOALS





About EastLink



Business Activities

Fast, efficient and safe road with low cost tolls.

ConnectEast Group is a privately owned group dedicated to the design, construction, operation and maintenance of the 39km EastLink tollway and the 1km untolled Ringwood Bypass in the eastern suburbs of Melbourne, Australia.

EastLink opened to traffic in June 2008 and is the only major north-south transport artery in Melbourne's east, connecting the Eastern, Monash, Peninsula Link and Frankston Freeways. The EastLink toll road concession agreed with the State of Victoria will continue until 2043.

EastLink's core business activities focus on ensuring our customers can use our road safely and pay tolls efficiently.

EastLink's operations and maintenance activities are delivered through an Alliance with Ventia, which provides road operations, maintenance and field services across the EastLink corridor.

Throughout this report, ConnectEast refers to the operating company responsible for EastLink. EastLink refers to the motorway and associated assets.



Infrastructure Assets

Our 40km road network comprises:

- EastLink (39km tollway), connects the Eastern, Monash, Frankston and Peninsula Link freeways
- 476ha landscaping with 4 million native trees & shrubs
- 35km EastLink Trail shared pathways & pedestrian bridges
- 63 wetlands
- 12 public art works
- Twin 1.6km tunnels
- 18 interchanges and 88 bridges
- Safety barriers & noise panels
- 26 toll points, multi-lane free-flow (MLFF) Open Road Tolling (ORT) configuration
- 5km Indigenous art trail
- EastLink operations centre & customer service office
- 2 maintenance depots
- Extensive ITS and IT infrastructure

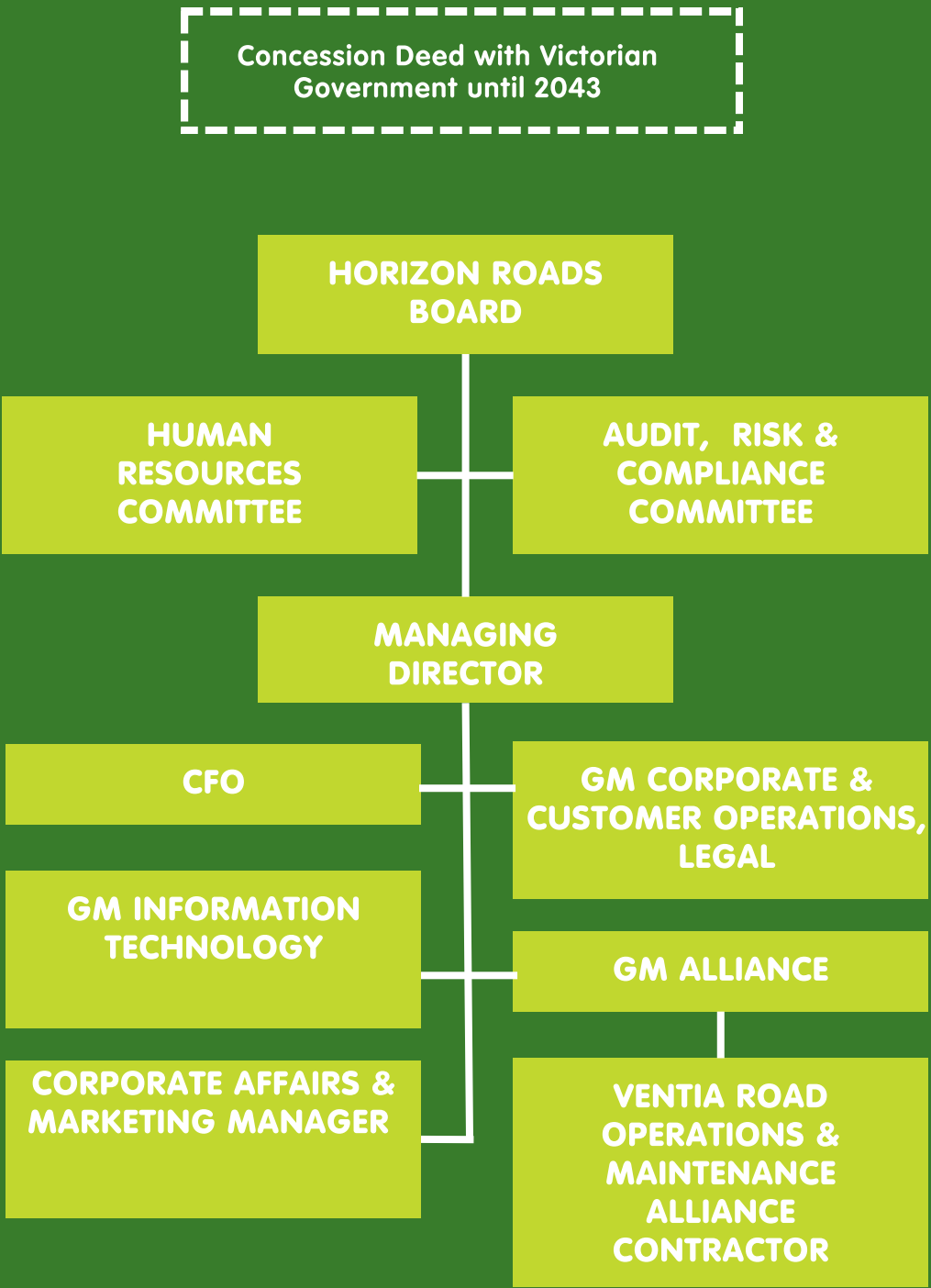


Governance Structure

ConnectEast operates and maintains the EastLink motorway under a Concession Deed with the State of Victoria and is wholly owned by Horizon Roads.

Governance oversight is provided by the Horizon Roads Board and its supporting committees, including the Audit, Risk and Compliance Committee and the Human Resources Committee. These committees support the Board in overseeing risk, compliance, financial reporting, governance, remuneration and succession planning.

Sustainability-related risks, opportunities and performance are overseen through EastLink's governance framework and are reported regularly to management, the Audit, Risk and Compliance Committee and the Horizon Roads Board.



Corporate Strategy

2025 to 2027: EastLink's strategy guides the delivery of safe, efficient and sustainable motorway operations. Sustainability is integrated into our strategic purpose, supporting the long-term stewardship of our assets, the delivery of value to customers and the protection of environmental and community outcomes.

EastLink's strategy is centred on the long-term stewardship of the EastLink motorway and its associated assets. Sustainability is integrated into our strategic purpose through our commitment to responsible asset management, customer service, environmental stewardship and strong governance.

Our strategic purposes of Custodian of EastLink, Customer Focused and Environmental, Social & Governance are supported by initiatives that strengthen infrastructure resilience, improve customer outcomes, reduce environmental impacts and maintain the trust of our stakeholders.



Stakeholder Engagement

Our Stakeholder Engagement Program builds strong, positive relationships, ensures transparent and consistent communication, addresses stakeholder concerns, fosters trust, encourages collaboration, and supports ConnectEast's strategic objectives.



Stakeholder Group	Stakeholder Interest	Key Engagement Activities
Customers	Safe and efficient travel, tolling services, customer experience and affordability.	Contact centre operations, customer surveys, customer notifications, hardship assistance, complaints and advocacy processes.
Government & Regulators	Concession compliance, regulatory oversight, road network integration and public policy.	Compliance reporting, project collaboration, advocacy, vehicle owner lookups, infringements, parliamentary enquiries.
Emergency Services	Safe and coordinated incident management and emergency preparedness.	Incident Planning Committee, joint exercises, familiarisation tours, incident debriefs, real-time incident communications.
Employees & Contractors	Service delivery, organisational capability, safety and business performance.	Safety and wellbeing programs, professional development, engagement surveys, reward and recognition programs.
Investors	Long-term stewardship, governance, risk management and sustainable business performance.	Board reporting, investor communications, risk management reporting and financial performance reporting.
Community Groups	Environmental stewardship, cultural heritage, community development and local amenity.	Community sponsorships, habitat conservation projects, cultural heritage initiatives, community enquiries and local stakeholder engagement.
Media	Public information, incident communications and community awareness.	Media enquiries, road closure notifications, incident reports, project and community communications.
Interoperability Partners (FTOs)	Integration of tolling services across Australia's toll road network.	Interoperability operations, planning, strategy development and change management.



Sustainability Strategy

Value Creation & Impacts

EastLink’s strategic vision is ‘Time Better Spent’. We manage and operate our assets in a way which provides the best value to our stakeholders.

As custodian of the EastLink tollway until 2043, we recognise our obligation to ensure that the substantial built infrastructure and natural assets under our care provide the highest social, environmental and economic value and service to our stakeholders.

In order to do this, we need to protect the key economic, social and environmental resources on which we rely, and be able to identify and manage the potential risks and benefits of our business activities to people and the environment.



Value Creation & Risk Management

Understanding both our positive benefits and potential risks underpins the development of our strategic goals and how we monitor the success of our sustainability initiatives.



Customer Satisfaction

Low cost tolls, high performing customer service, excellent average driving speeds, high quality road and technology assets, integrated road network



Community Connectivity

Community investment program for sponsorships, EastLink trail shared use pathway, artwork assets, graffiti removal



Asset Resilience

Continual investment in high quality road, tolling and technology assets, contributing to protection of State critical infrastructure and reduced climate risk exposure



Ethical Management

Policies governing sustainable procurement, tax & financial compliance, anti-fraud, bribery, corruption, modern slavery



Employee Value

Policies and programs governing employee & contractor wellbeing, learning & development, DE&I, remuneration & bargaining, flexibility and grievance resolution



Economic Value

Low cost tolls, while providing optimised value for investors and stakeholders



Biodiversity & Habitat

Extensive urban landscape corridor contributing to the protection of local biodiversity & habitat connection

BENEFITS

RISKS



Information Security

Risks of potential breaches of personally identifiable information



Climate Change

Financial costs of physical climate risks and infrastructure adaptation



Energy & Emissions

Use of fuel and energy by EastLink infrastructure, buildings and fleet releasing greenhouse emissions



Waste

Management and treatment of materials and contaminated waste from EastLink road sweeping, operations & maintenance activities and office use



Air & Water Quality

Potential release of air pollutants from tunnel emission vents or untreated road water run off due to failure of tunnel ventilation or water treatment systems



Health & Safety

Potential risks to road users or the community from driving and operations on EastLink roads, potential risks to employees or contractors while undertaking work



Customer Hardship

Toll pricing and infringements due to un-paid tolls potentially impacting customers experiencing hardship



Materiality Assessment & Risk Management

EastLink identifies, assesses and manages its actual and potential sustainability impacts in line with its Risk Management Framework.

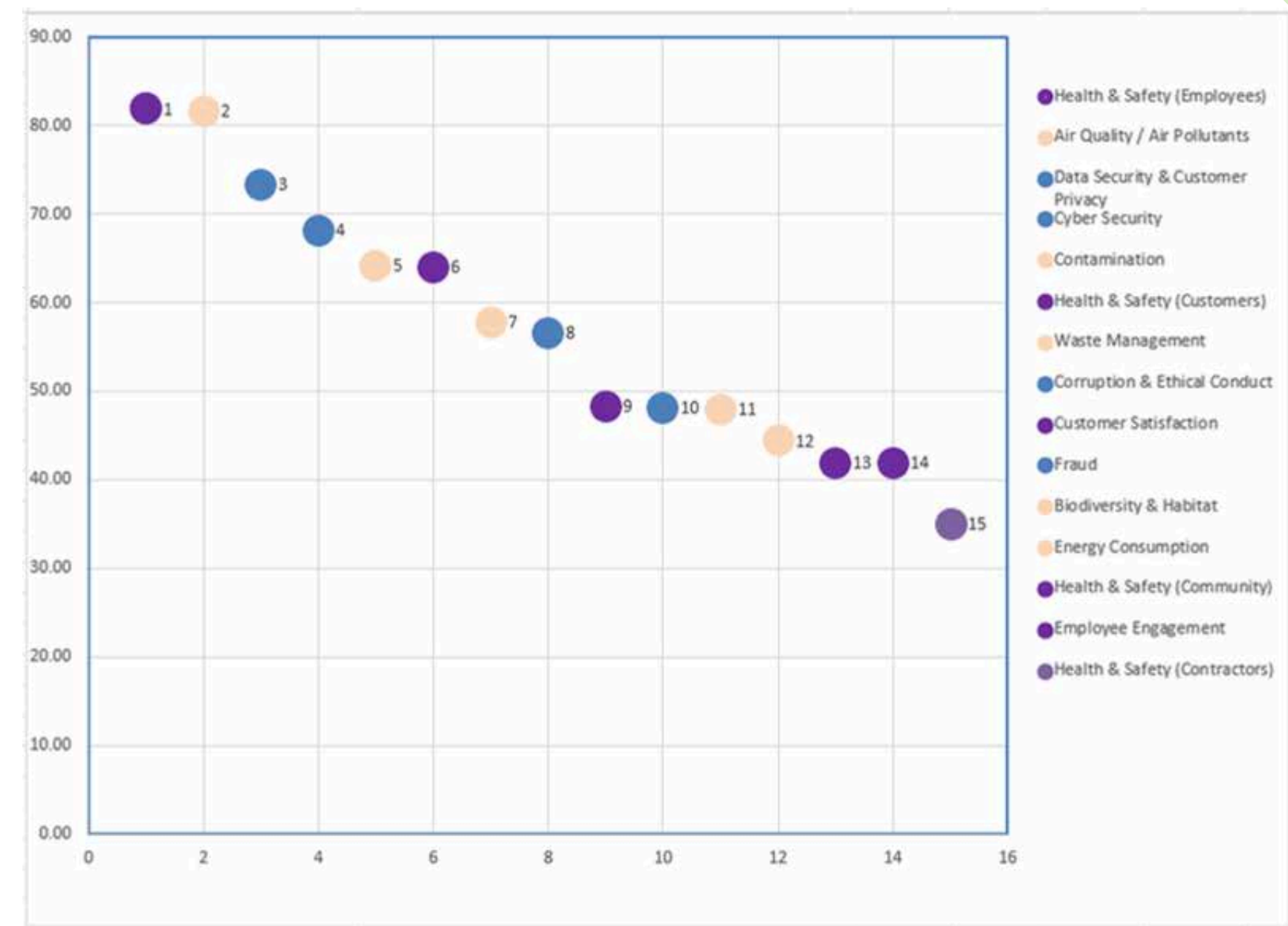
ConnectEast has determined its material topics with reference to the updated Global Reporting Initiative (GRI) 3 definition: “Material topics are those that represent the organisation’s most significant impacts on the economy, environment and people, including impacts on human rights” (GRI 3: Material Topics 2021).

ConnectEast undertakes a formal materiality assessment every three years to identify the sustainability topics most important to stakeholders and the business. The last formal survey was undertaken in FY25 with the next one scheduled for FY28. The survey seeks input from key stakeholders including employees, customers, board directors, suppliers and government agencies. The resulting top 15 issues of importance to our stakeholders are depicted in the following chart.

ConnectEast also identifies its significant impacts on the economy, environment and people in line with its internal risk management processes. Risk management is governed by a risk management policy and procedure with corporate risks reported to the Board’s Audit and Risk Compliance Committee. Risks are assessed using a likelihood versus consequence matrix in accordance with ISO 31000:2018.

When determining material topics for reporting, ConnectEast undertook a validation exercise, taking into account the results of the FY25 materiality assessment, together with its internal corporate risks and validated the material topics with the Senior Management Committee prior to report approval process for the annual Sustainability Report.

Top 15 material topics in the FY25 materiality assessment survey.
The Y-axis is the relative level of importance to stakeholders of each material issue as a percentage.
The X-axis shows the topic.



Sustainability Goals

EastLink’s Sustainability Goals for FY27 prioritise improvement initiatives linked to material impacts and the protection of key resources.

	PRIORITY	LONG TERM OBJECTIVE	FY27 FOCUS
Safe & Healthy People	Road Users & Community	Zero harm to road users, neighbouring communities, employees and contractors from EastLink operations	• Safety risk minimisation studies with OHS Committee and cross functional teams
	Employees & Contractors		
Healthy Land & Natural Resources	Climate Change	Improve climate resilience and support the transition to a lower-emissions future.	• Carbon reduction initiatives • Align with AASB S2 Climate Related Financial Disclosure requirements • Finalise landscape and ecology strategies including identification of partnership opportunities
	Biodiversity & Habitat	Enhance ecological connectivity and habitat quality through the establishment of approximately 550,000 new shrubs and trees by 2030.	
Connected & Resilient Infrastructure	Asset Resilience	Optimise asset performance, reliability and lifecycle outcomes.	• Complete the CCTV upgrade, resulting in higher resolution and field of view for safe road operations. • Implement Essential 8 cyber security controls
	Information Security	Protect customer, operational and business information through effective cyber security controls.	
Finances & Supply Chain	Sustainable Procurement	Encourage and influence sustainable practices throughout our supply chain and business relationships	• Sustainable Procurement Policy monitoring

Key ESG Metrics & Targets

EastLink’s ESG metrics & targets feed into monitoring the successful implementation of corporate objectives and strategic initiatives.
See the data table appendices for a full list of ESG metrics and targets.

See Appendices for complete FY26 data.

	TOPIC	METRIC	2027 Targets	Progress
SOCIAL	Road User & Community Safety	- Health & safety: Users - Health & safety: Community	- Zero fatalities - Respond to 90% of incident response events in a traffic lane within 10 minutes (in an emergency stopping lane or shoulder within 15minutes, and other within 25 minutes)	✓ Zero fatalities resulting from road crash trauma ✓ Achieved target 90% of incident response targets
	Customers	- Customer satisfaction - Customer hardship	- Complete annual customer survey - Average time to resolve EastLink Customer Advocate cases is no more than 4 days	✓ Completed annual customer survey ✓ Achieved target to resolve customer advocate cases is no more than 4 days
	Employees	- Health and safety: employees and contractors - Employee wellbeing (L&D, flexibility) - Diversity, Equity & Inclusion	- No more than 1 Lost Time or Medically Treated Injury for each of ConnectEast or Ventia employees/contractors. - Zero fatalities - Zero substantiated reports of discrimination and/or harassment	✓ Zero Lost Time or Medically Treated Injury for each of ConnectEast or Ventia employees/contractors. ✓ Zero fatalities ✓ Zero substantiated reports of discrimination and/or harassment
	Community	Community development	Finalise & implement sponsorship agreements	✓ Finalised and implemented \$216,000 (ex GST) in community sponsorship agreements

Key ESG Metrics & Targets

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See Appendices for complete FY26 data.

	TOPIC	METRIC	2027 Targets	Progress
ENVIRONMENT	Climate Change	- Climate risk & adaptation - Energy & GHG emissions - Waste & recycling	- Zero increase in fuel and energy procured - Zero increase in total Scope 1 & Scope 2 emissions - Greater than 50% of waste diverted from landfill	✓ Decrease in electricity procured compared to FY25 ✓ Diesel, petrol, and natural gas usage have decreased ✓ Total emissions have decreased on FY25 ✓ Exceeded waste diversion target, with 94% of generated waste diverted from landfill
	Air & Water Quality	- Air pollution - Water Usage	- Zero breaches of EPA licence conditions for tunnel air ventilation emissions - Reduction in potable water use	✓ Zero breaches of EPA licence conditions for tunnel air ventilation emissions ✓ Decrease in potable water use on FY26
	Land and Biodiversity	Biodiversity and habitat	Deliver landscape strategy	✓ 23.4 ha of habitat enhanced through weeding, planting and mulching, an increase on FY25
GOVERNANCE	Asset Resilience	Asset failure	Achieve 90% of level 3 asset condition rating	✓ Exceeded 90% of level 3 asset condition rating
	Ethical Business Management	- Information privacy - Sustainable procurement - Tax & financial compliance - Fraud, bribery & corruption - Modern slavery	- Zero incidents of breaches of customer privacy or loss of personal data - Zero incidents of unethical behaviour (including fraud, bribery, corruption or modern slavery)	✓ Zero incidents of breaches of customer privacy or loss of personal data ✓ Zero incidents of unethical behaviour (including fraud, bribery, corruption or modern slavery)



ESG Performance

Social

Road Safety



Ensuring safety on EastLink to all who use it is paramount in everything we do

We operate our own 24/7 traffic control room, which is dedicated to EastLink, with two EastLink incident response vehicles on duty. A range of intelligent transport systems (ITS) monitor traffic and help with incident management.

The principal measure we use to benchmark our safety performance relative to other roads is the casualty crash rate, which is the number of motor vehicle accidents resulting in transportation to hospital per 100 million vehicle kilometres travelled.

The casualty crash rate for EastLink was slightly higher in FY26 compared to FY25.

However, the casualty crash rate for EastLink in FY26 (3.12 per 100 million vehicle km) was significantly lower than the rate reported by the other operator of private tollways in Australia for FY26.

KEY STATISTICS



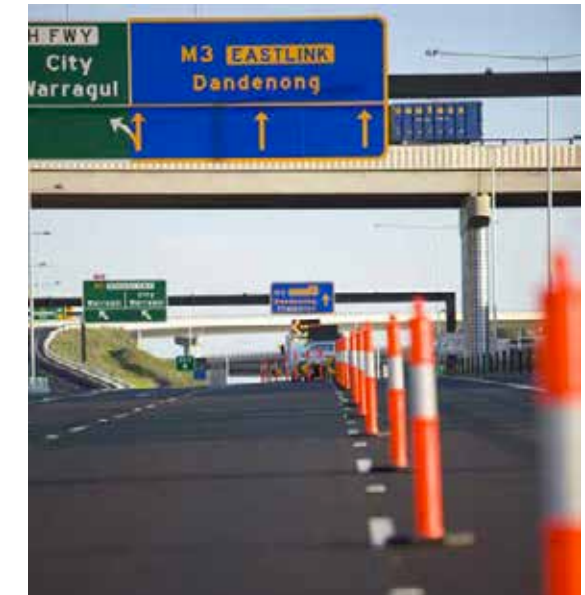
Number of Motor Vehicle Accidents (MVA) in FY26

331



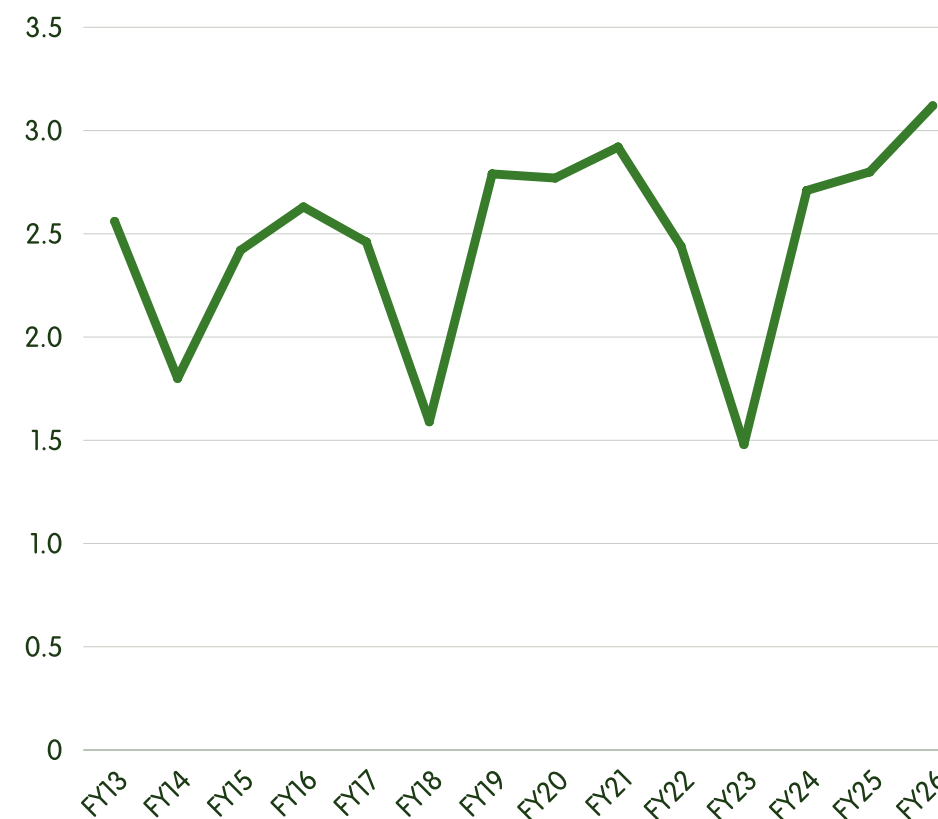
Fatalities in crashes

0

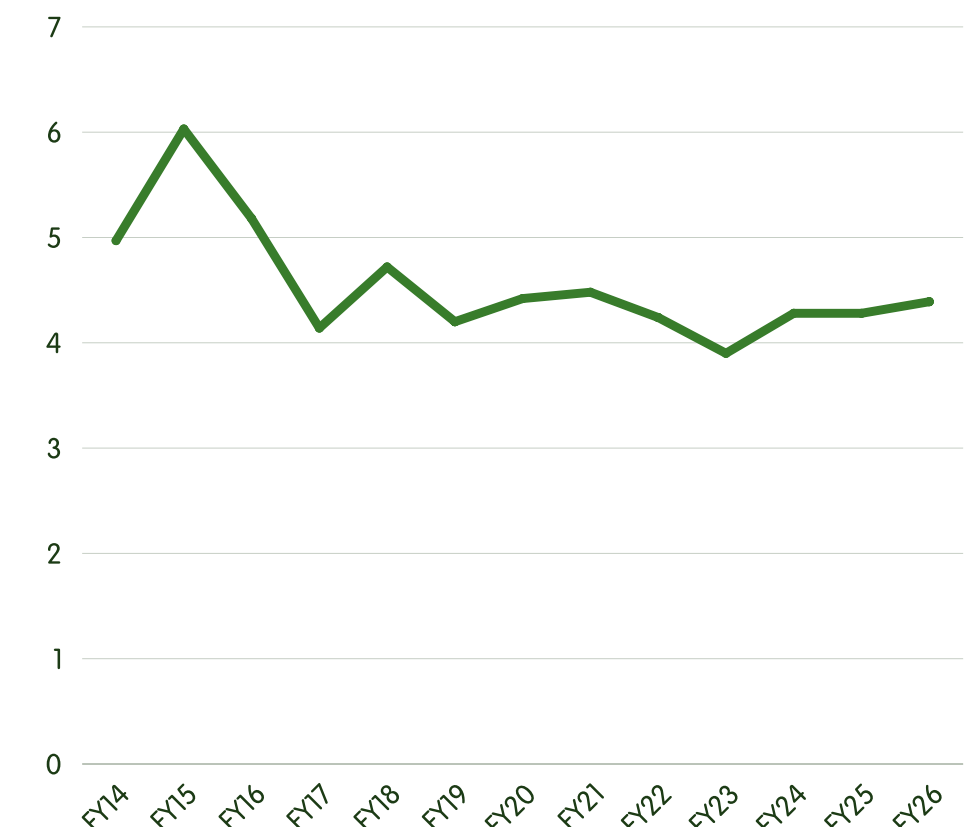


The average time for EastLink incident response teams to respond and attend at MVAs in a running lane was higher in FY26 compared to FY25.

Casualty Crash Rate (per 100 million vehicle km)



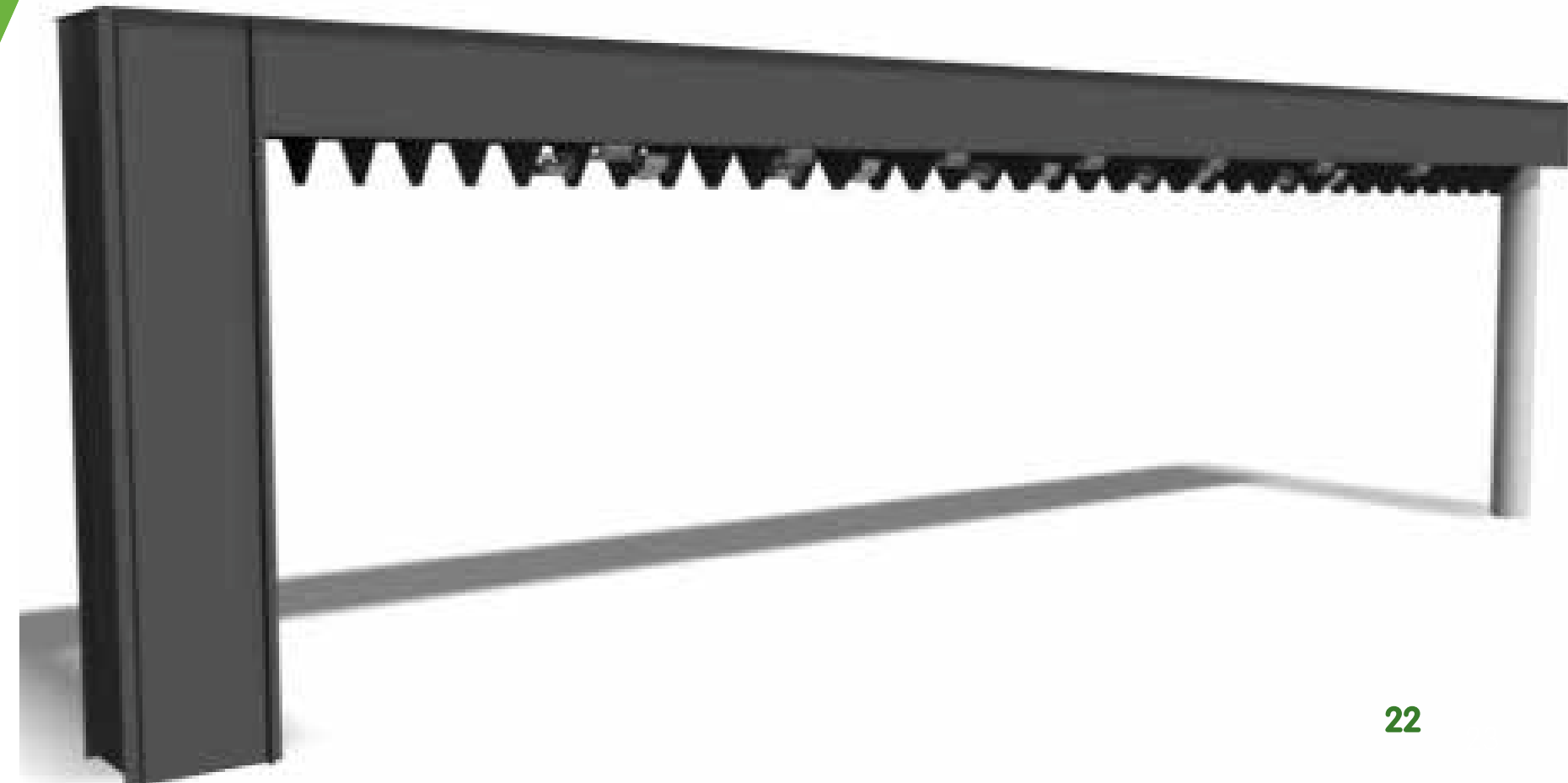
Average time to respond and attend at MVA's (minutes)



Tolling Roadside System

During FY26, EastLink progressed the Tolling Roadside System Renewal Project, a major asset renewal initiative that will replace ageing tolling roadside equipment, communications networks and supporting infrastructure with a modern, resilient and secure platform. The project will ensure the long-term reliability of EastLink's tolling operations while maintaining uninterrupted customer service and revenue collection throughout the transition.

The project also provides wider sustainability and urban design benefits by rationalising roadside equipment and reducing the number of sensors and field devices required across the corridor. This will reduce visual clutter, better align roadside infrastructure with the original architectural design intent of EastLink, lower equipment maintenance requirements and reduce the energy consumption associated with operating and supporting roadside technology assets. The renewal will deliver a more efficient and future-ready tolling system while enhancing the long-term resilience of a critical business asset.





Nest Box Initiative

As part of our five-year Maturing Landscape Project, we've installed nest boxes to provide shelter for hollow-dependent species—a new way for us to help enhance biodiversity and ecological resilience.

Over 300 Australian species rely on tree hollows for shelter and breeding. From microbats to owls, many native animals face pressure to find safe nesting sites.

Nest boxes provide immediate habitat opportunities for a range of hollow-dependent native species.

The nest box initiative complements other ecological enhancements that we are undertaking through our five-year Maturing Landscape Project, including:

- Installation of fauna furniture such as habitat logs;
- Expansion of understorey vegetation and pollinator-friendly plantings;
- Wetland management;
- Collaboration with local councils for conservation efforts.

This five-year plan of action will deliver a mature, more resilient landscape that thrives well into the future.

Whether it's restoring habitat, removing invasive species, or applying custom mulch blends, every action is guided by sound horticultural practices and a solid respect for the land.



Traffic Control- Incident Response

EastLink's 24/7 Traffic Control Room continuously monitors motorway operations and coordinates responses to incidents and roadside hazards identified through CCTV surveillance, automated detection systems, emergency service notifications and reports from motorists.

EastLink's Incident Response crews provide a rapid on-road presence to protect incident scenes, assist motorists and remove hazards that may place road users at risk. By responding quickly to breakdowns, debris, spills and other incidents, crews help reduce the risk of secondary crashes, protect emergency responders and maintain safe and reliable travel conditions for all road users.

Images shown: Examples of Incident Response crews managing hazards and assisting motorists on EastLink.



Customers



EastLink is committed to delivering high standards of customer service.

Customer Satisfaction

Our twelfth annual customer satisfaction survey was conducted in FY26.

EastLink's Adjusted Net Promoter Score* for EastLink account holders (+43%) remains within the +43% to +46% band that has been recorded since FY20.

Overall satisfaction with EastLink (8.21 out of ten) has decreased from the FY25 result (8.31).

However, the survey continues to indicate that EastLink has significantly higher levels of satisfaction compared to other toll roads and freeways in Melbourne's east.

* Calculated from the % of promoters minus the % of detractors in response to the question of whether the customer would recommend EastLink to others. A score of 8-10 out of ten is a promoter and 0-6 is a detractor.

KEY STATISTICS



Customers rated the EastLink contact centre as "excellent" or "above average".

84%



Account holders said they achieved what they wanted during their first contact with a customer service operator.

87%

Customer Grievances

The EastLink Customer Advocate's role is to review disputes from EastLink customers, where the customer is not satisfied with the outcome of EastLink's complaint resolution process.

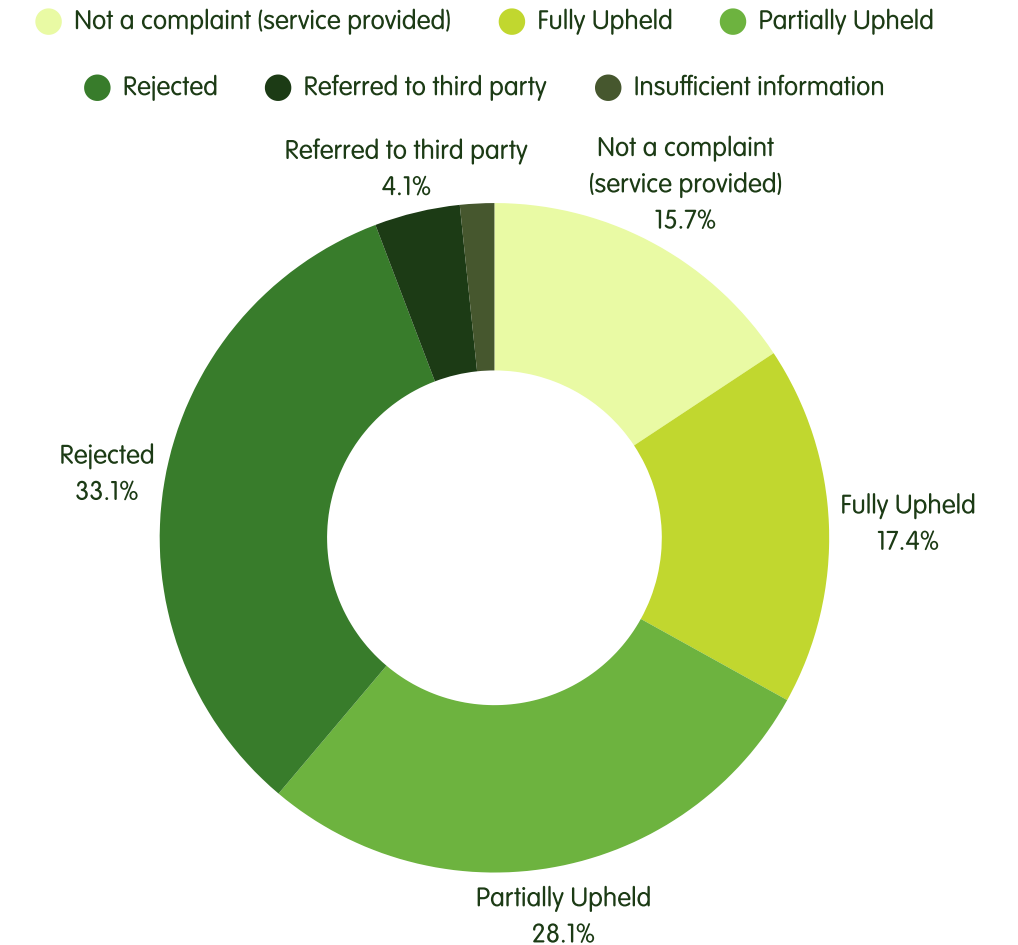
The core objective of the EastLink Customer Advocate is to make responses and findings that are thorough and fair.

The EastLink Customer Advocate received 121 cases in FY26.

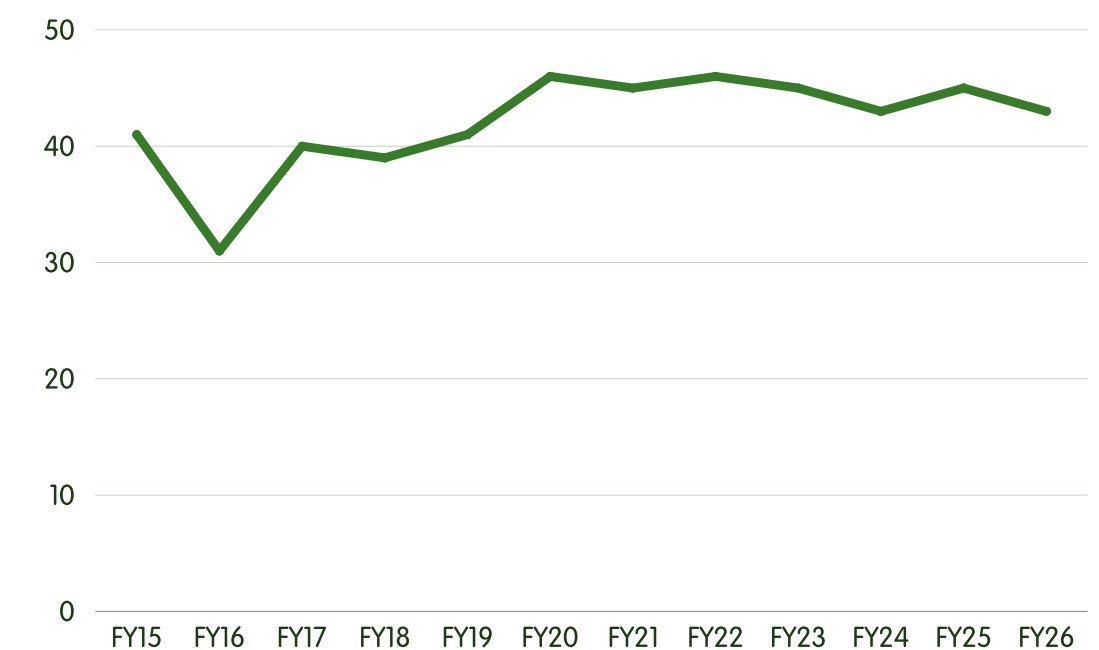
The average time to resolve each case was 3.1 calendar days. Although higher than the average time for the previous year (2.6 calendar days in FY25), this is still a remarkable achievement.

During the year, the EastLink Customer Advocate provided quarterly reports to the Horizon Roads Group board, and also published quarterly reports on the EastLink website.

Outcomes of customer grievance cases referred to the EastLink Customer Advocate



EastLink Adjusted Net Promoter Score (%)



Customers



EastLink is committed to delivering high standards of customer service.

Customer Hardship

We expect customers to limit their use of EastLink so that it remains within their ability to pay. However we recognise that people can experience real financial hardship and may need additional assistance and flexibility.

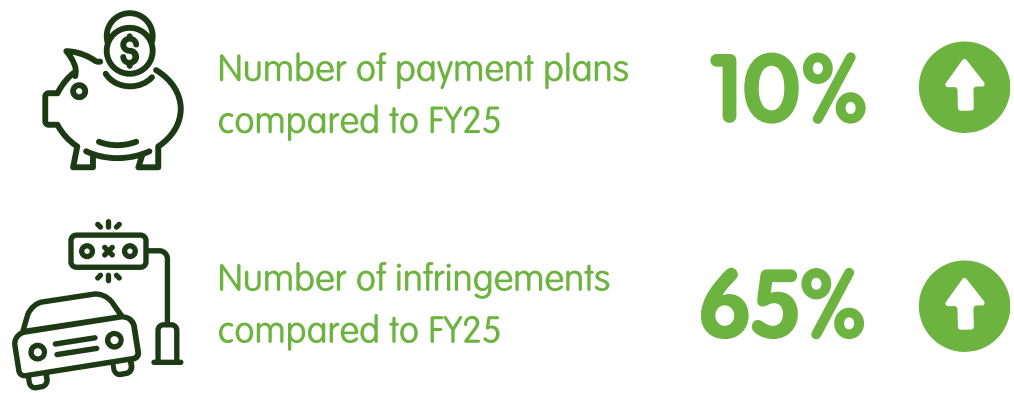
Our Hardship Policy ensures that regardless of circumstances, customers will be treated with understanding, dignity and respect.

We assess each application for financial hardship assistance on the customer’s individual financial circumstances. Options that we may provide to customers under the Hardship Policy include:

- Extension of payment terms
- A payment plan
- Reduction or waiver of the debt
- Commitment to refrain from debt collection activities over an agreed timeframe
- A request to Victoria Police / Fines Victoria for withdrawal of EastLink tollway fine/s.

5,242 payment plans were created during FY26 (an increase of 10% compared with the previous year). However, the average value of a payment plan decreased from \$311 in the previous year to \$288.

KEY STATISTICS



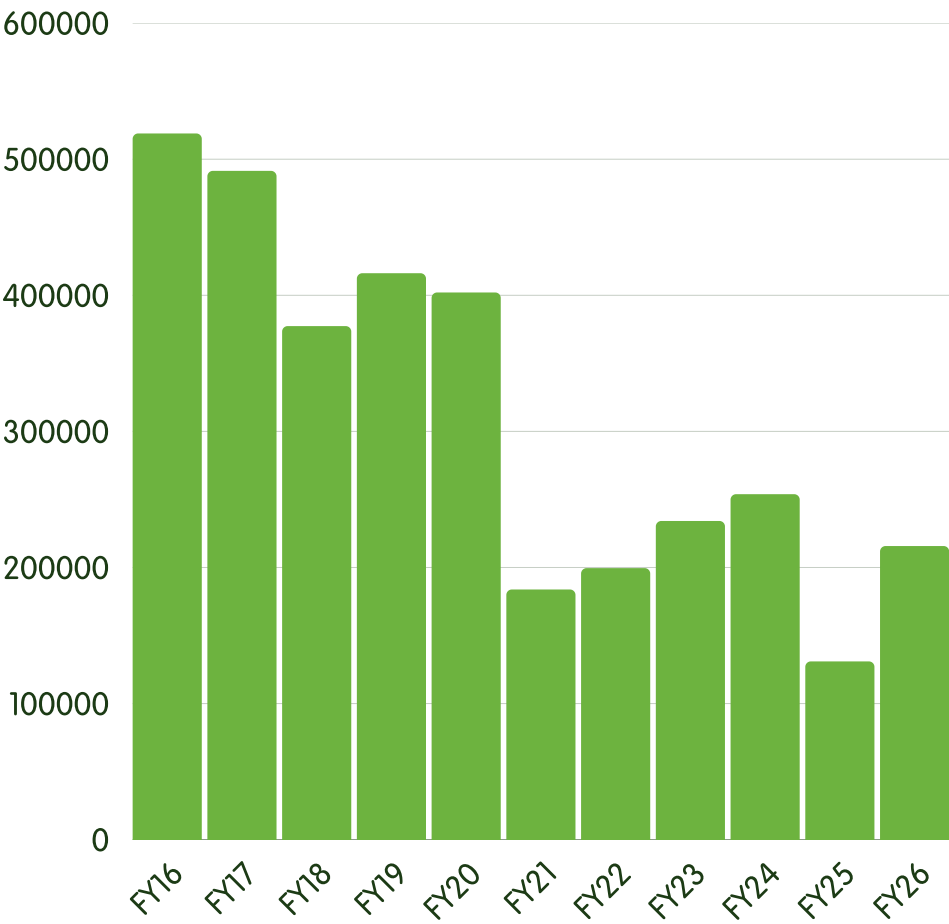
Tolling infringements

Motorists who do not have a valid account and fail to purchase an EastLink trip pass by three days after travel are sent an EastLink toll invoice, followed by an EastLink overdue notice.

Infringements may be issued by Victoria Police / Fines Victoria at their discretion for travel that remains unpaid after the above communications.

215,747 infringements were issued for unpaid travel on EastLink during FY26 representing an increase of 65% compared with FY25. However, this marked a return to the nominal range in FY21-FY24, with FY25 being an outlier.

Number of EastLink infringement penalty notices



Community



EastLink's community investment program has sponsored many arts & culture, sport & leisure, and community events.

Community Engagement

EastLink news is communicated by on-road signage, email bulletins, website alerts and news stories, letter box drops and social media.

- 67 email bulletins were sent during FY26 (totalling approximately 16.1 million emails sent) with information about tunnel and road closures for maintenance and resurfacing, website closures, customer surveys and community sponsorships.
- Alerts were published on the EastLink website for all tunnel and road closures, as well as website closures.
- 26 news stories were published on the EastLink website during FY26.
- Two direct mail letter campaigns were posted to approximately 2,071 local residents to warn about potentially noisy night works.
- 9,322 total responses to EastLink's customer satisfaction survey (of which 6,529 were EastLink account holders).
- 5,700 responses to EastLink's self-driving & electric car survey.

When undertaking community sponsorships, EastLink provides valuable promotional support in addition to sponsorship funding. This includes roadside signs, website news stories, and emails to customers.



Community



EastLink's community investment program has sponsored many arts & culture, sport & leisure, and community events.

Community Sponsorships

- Frankston Arts Centre (throughout FY26)
- Knox Basketball (throughout FY26)
- Koorie Academy basketball & cultural clinic (throughout FY26)
- Frankston BMX Club (throughout FY26)
- National Future Transport Summit (17-18 September 2025)
- The Great Pet Together (12 October 2025)
- Whitehorse Spring Festival (19 October 2025)
- Maroondah Festival (9 November 2025)
- Frankston's Christmas Festival (29 November 2025)
- Monash Carols by Candlelight (6 December 2025)
- The Waterfront Festival (6-7 February 2026)
- Carrum Coastguard Funrun (22 February 2026)
- Stellar Short Film Festival (28 February 2026)
- Tyabb Airshow (1 March 2026)
- Frankston Street Art Festival (16-22 March 2026)
- Whitehorse Culture Fest (22 March 2026)
- Ringwood Gift athletics meeting (21 March 2026)
- Australian Sandsculpting Championship (28 March - 26 April 2026)
- Party in the Park (12 April 2026)
- Shine a Light on Road Safety walk (24 May 2026)
- South Side Festival (8-17 May 2026)



Employees



The safety of our customers, staff and contractors is of primary importance to EastLink.

Employee safety

EastLink takes a proactive approach to workplace safety, and we implemented a number of safety improvements in FY26.

New safe work procedures have been implemented, which have improved the safety of our workforce who work in an active, high speed traffic environment. For example, an improved spill response safe work procedure was developed.

Our workplace safety goals are always:

- Zero Lost Time Injury (LTI)
- Zero Medically Treated Injury (MTI)
- Zero Fatality.

During FY26 there were no LTIs recorded and no MTIs for ConnectEast employees, and no LTIs or MTIs recorded for Ventia employees or contractors. Most importantly, there were no fatalities involving employees, contractors or motorists

All injuries and close calls are investigated to identify and implement any changes that would improve safety.

In addition to Fire Wardens and First Aiders, EastLink has 12 personnel trained as Mental Health First Aiders, all located at the EastLink Operations Centre. EastLink also offers an employee assistance program that provides employees with free access to trauma support and professional counselling and advice.

KEY STATISTICS

Number of Lost Time Injuries

0 ✓

Number of Medically Treated Injuries

0 ✓

Number of Workplace Fatalities

0 ✓

Health and wellbeing

Employee health and wellbeing is more than an employee benefit. Progressive organisations who value their employees provide a range of activities and services that genuinely care for and support their workers.

Our Employee Health and Wellbeing program provides a range of personal health, financial health and well-being activities that support employees. These activities engage employees within the workplace and provide a positive return on investment as evidenced by our organisation's low levels of attrition rates, personal (sick) leave statistics and workers compensation claims. Management considers these important indicators of organisational performance and employee wellbeing.

Our Employee Health and Wellbeing program includes:

- Skin checks
- Flu vaccinations
- Health appraisals
- Inbody Scans
- Walking challenges
- Corporate discount for gym membership
- Corporate group gym classes (partially subsidised)
- Employee assistance program for counselling and advice (includes assistance for family members).
- Complimentary tickets to events sponsored by EastLink
- Superannuation workshops



Employees



The safety of our customers, staff and contractors is of primary importance to EastLink.

Diversity, equity & inclusion

EastLink recognises that maintaining a diverse workforce is important to our organisational capability. Diversity includes origin, age, gender, race, cultural heritage, lifestyle, education, physical ability, appearance, language and other factors.

We are committed to attracting and retaining the best people and recognise the importance of reflecting the diversity of our customers and markets in our workforce. Above all, we are committed to ensuring that all employees are treated fairly and with respect and dignity. Supporting diversity at EastLink is a responsibility vested in everyone within our workplaces.

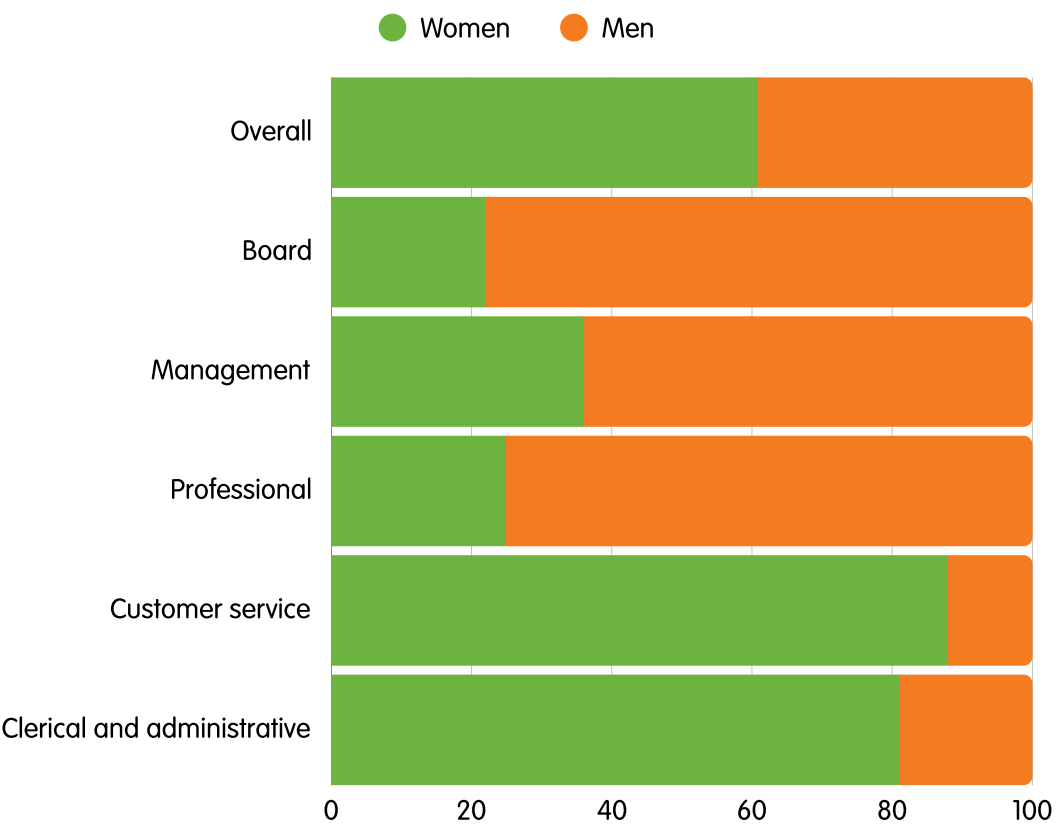
Equal employment opportunity exists throughout the term of the employment relationship and includes recruitment, selection, promotion, transfers, training and professional development. The recruitment and selection of all employees and their promotion through the organisation is based upon the principle of merit.

During FY26 EastLink submitted an annual report to the Australian Workplace Gender Equality Agency (WGEA) and EEastLink was confirmed as compliant. This report was also provided to the EastLink Board.

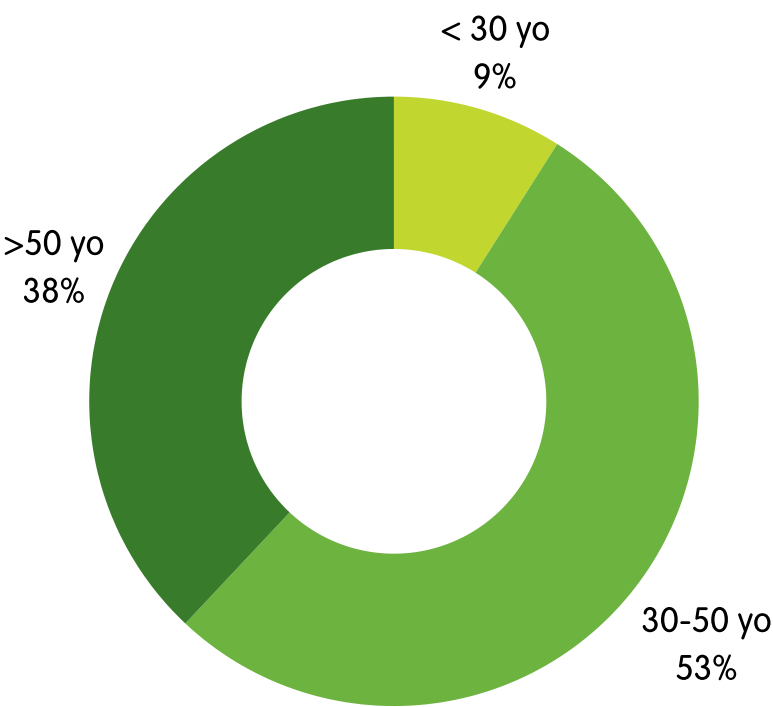
KEY STATISTICS

Substantiated reports of discrimination and/or harassment	0	✓
% of new hires in FY26 who are women	45%	✓
Total training attendances in FY26	2,506	✓

ConnectEast workforce % (full time, part time and casual)



ConnectEast employee age profile



Government & Industry



EastLink regularly communicates with government and industry bodies to ensure safe and efficient operations.

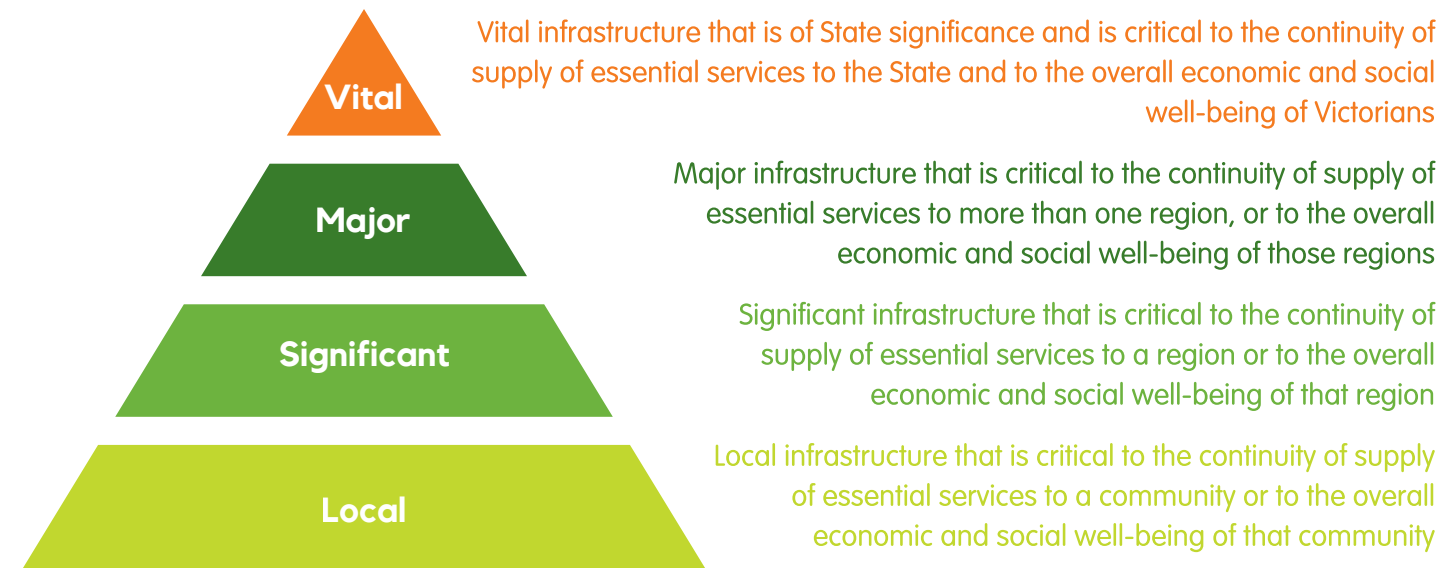
EastLink actively communicates to government and industry bodies on progress and issues on EastLink's operations. Forming part of this is EastLink's monthly operations report to the Department of Transport and Planning which provides the department with full disclosure across our road operations.

Defined as vital critical infrastructure in Victoria, EastLink sits within the State's critical infrastructure register and resilience network, which supports the continued operation of critical infrastructure register and resilience network which works to ensure its operation for the economic and social well-being of Victorians. EastLink is required under Part 7A of the Emergency Management Act 2013 to annually "develop, conduct and evaluate an emergency exercise to test the planning, preparedness, mitigation, prevention, response or recovery capability in respect of an emergency."

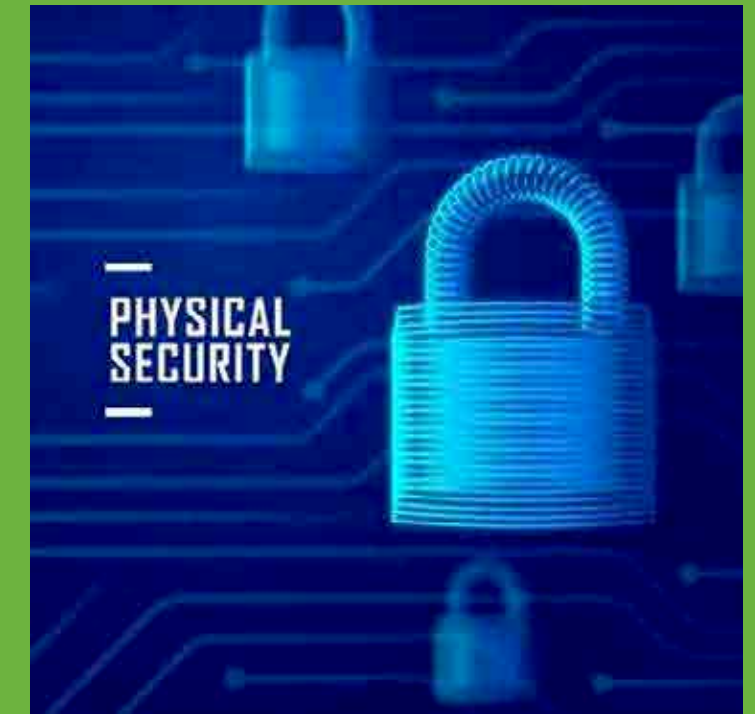
An additional exercise required under the Concession Deed is planned and developed by the Incident Planning Committee (IPC). This includes stakeholders from Victoria Police, the Department of Transport and Planning, Fire Rescue Victoria, Ambulance Victoria, and local councils.

These exercises are undertaken annually, and EastLink successfully conducted them for FY26.

VICTORIAN CRITICAL INFRASTRUCTURE MODEL



The IPC meets every six months and reviews all major incidents on EastLink as well as reviewing incident and emergency response performance and governance.



In FY26, exercise 'LABOREM' was successfully completed, providing an opportunity for EastLink to assess and respond to a security incident which led to disruption of road operations and direct impacts on employees. This was a functional exercise which involved the Crisis Management Team and the Business Continuity and Disaster Recovery Team. This exercise included participation by Victoria Police as an external agency.

Through this exercise, EastLink demonstrates its compliance with the legislative framework and provided an opportunity to test arrangements and identify areas for improvement at both a strategic and operational level in response to management of multiple significant emergency incidents caused by road disruption.



ESG Performance

Environmental

Climate Risk & GHG Emissions

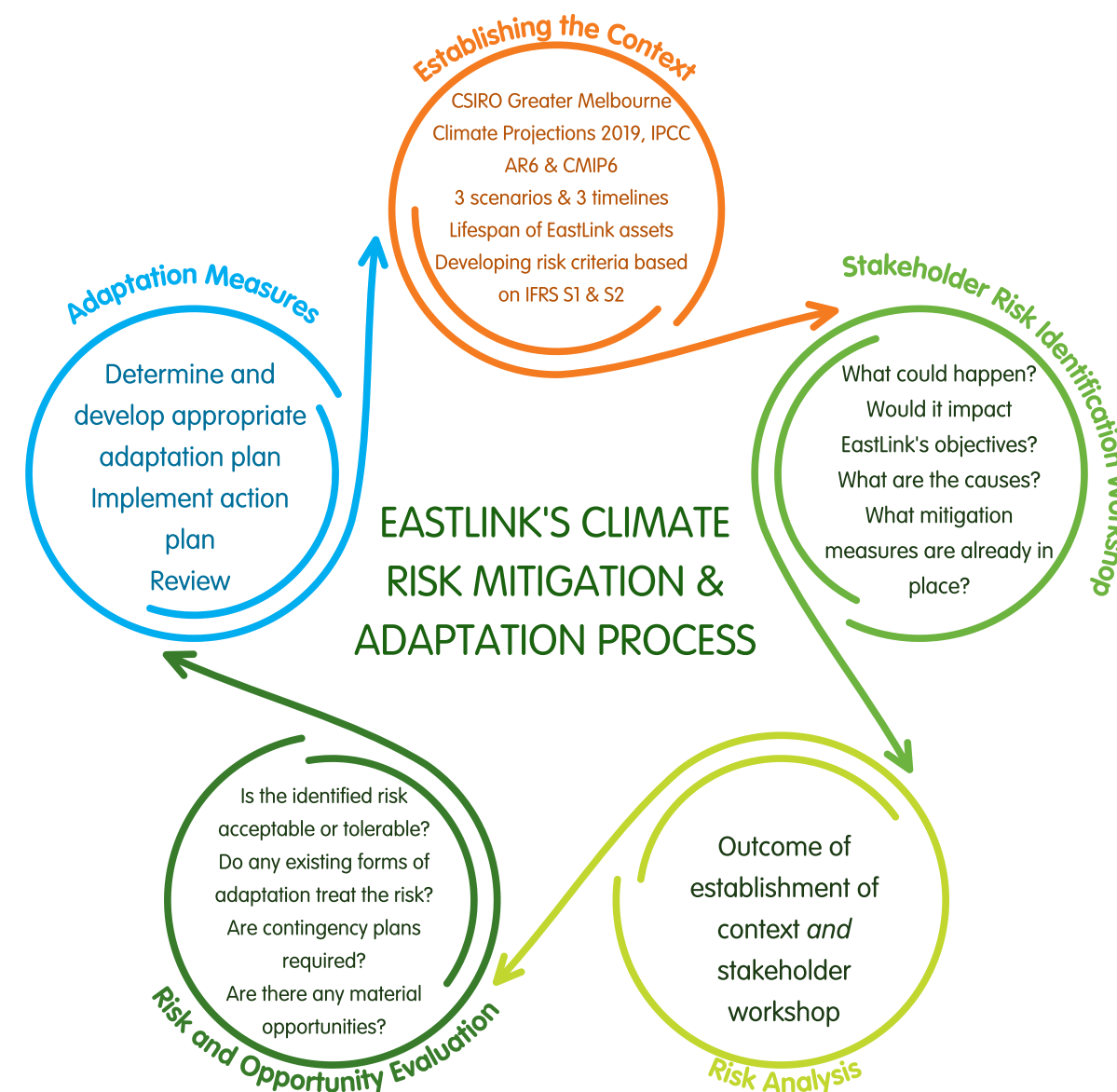


Assessing and mitigating climate risk is a key strategic initiative for EastLink to align with the Victorian Government's Climate Change Strategy.

Climate change presents both physical and transition risks across all aspects of EastLink's operations. These risks include impacts on employee and customer health and safety, road pavement and asset performance, and increased exposure to bushfire and flood events. Evolving policy, regulatory and market responses to climate change will also introduce additional operational and maintenance challenges, while creating opportunities to enhance sustainability and operational efficiency.

EastLink maintains a climate risk and opportunity management process informed by the principles of IFRS S1 and IFRS S2, and supported by climate projections and guidance from sources including the CSIRO and the Intergovernmental Panel on Climate Change (IPCC). This process supports the identification, assessment and management of material climate-related risks and opportunities, supporting the delivery of safe, reliable and sustainable road operations into the future. It also assists EastLink in complying with Australia's mandatory climate-related financial disclosure requirements and associated reporting standards.

EastLink reviews its climate-related risks and opportunities annually to ensure its approach remains current and responsive to emerging climate challenges and regulatory developments.



What climate risks may impact EastLink?



Increased high temperatures, heatwaves and bushfire weather days



Increased heavy precipitation events and thunderstorms



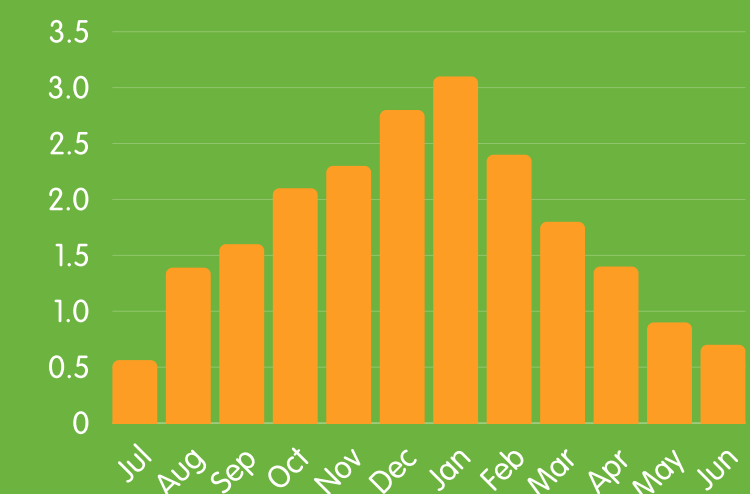
Changes in state, national and international legislation to mitigate climate risks



Solar panel installation at Ferntree Gully Depot

A 20 kilowatt solar array was installed onto the roof of EastLink's Ferntree Gully Depot which is the primary operations and maintenance hub for EastLink. In FY2026 the solar panels generated 20.6 MWh of renewable electricity.

Solar FY26 (MWh)



Climate Risk & GHG Emissions



Assessing and mitigating climate risk is a key strategic initiative for EastLink to align with the Victorian Government’s Climate Change Strategy.

The baseline for metrics related to energy and emissions has been reset to FY25 to align to new decarbonisation goals. These new FY30 goals are for the reduction of combined Scope 1 and Scope 2 emissions, with indicative targets set for each energy source. Eastlink is targeting a 47% reduction in combined Scope 1 and Scope 2 emissions by 2030. Refer to the appendix for further detail.

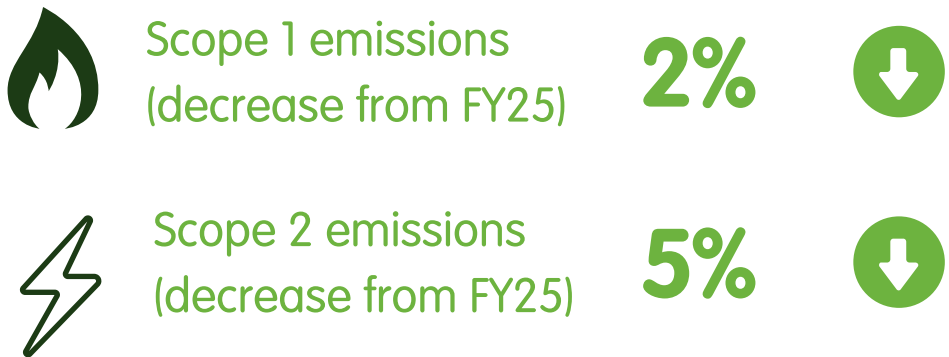
EastLink’s total Scope 1 and Scope 2 emissions have been declining year on year, with a further overall reduction of 5% from FY25. This reduction has been driven primarily by decreases in electricity consumption across major operational activities, including tunnel ventilation, road lighting, tolling systems, and office and depot facilities.

Scope 1 emissions also decreased from FY25, reflecting reduced natural gas consumption following the upgrade of EastLink’s HVAC system, which has significantly improved the efficiency of office heating (see image top right), together with lower diesel and petrol usage across operations.

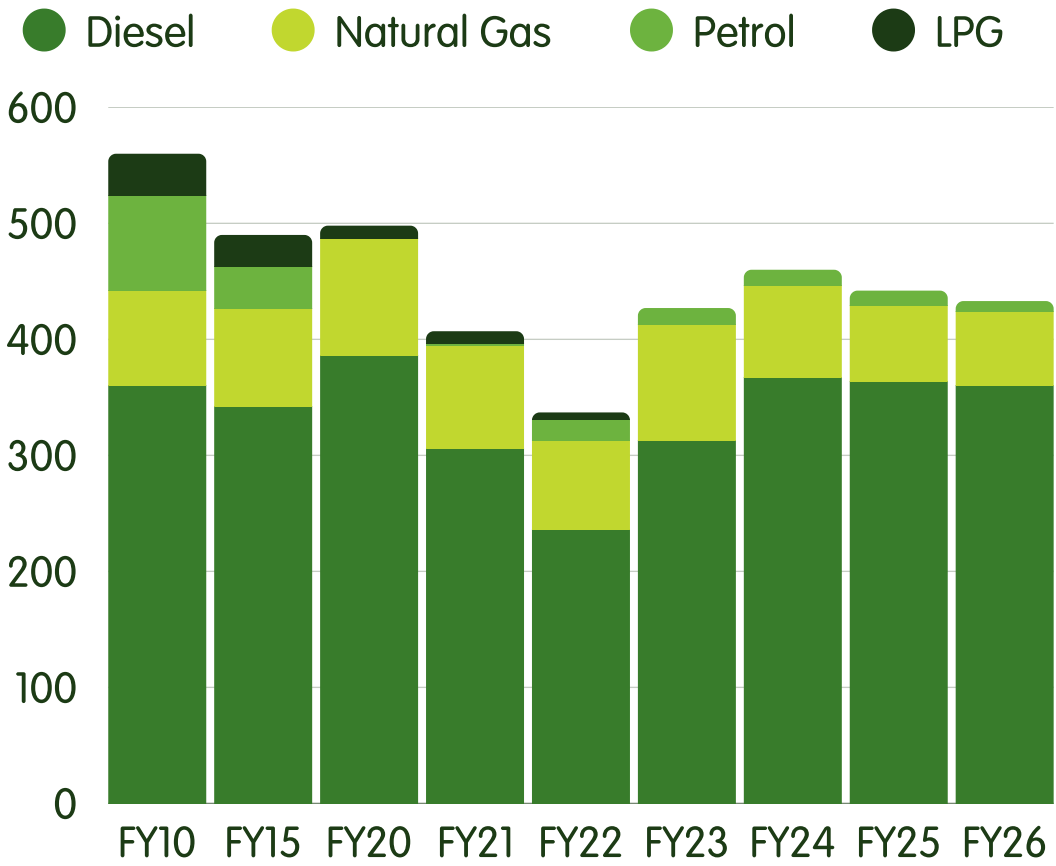
In response to Australia's evolving climate-related disclosure requirements under the Australian Sustainability Reporting Standards (ASRS), EastLink is developing processes to measure, monitor and report Scope 3 emissions. This work is guided by the Greenhouse Gas Protocol and the principles of IFRS S1 and IFRS S2.

KEY STATISTICS

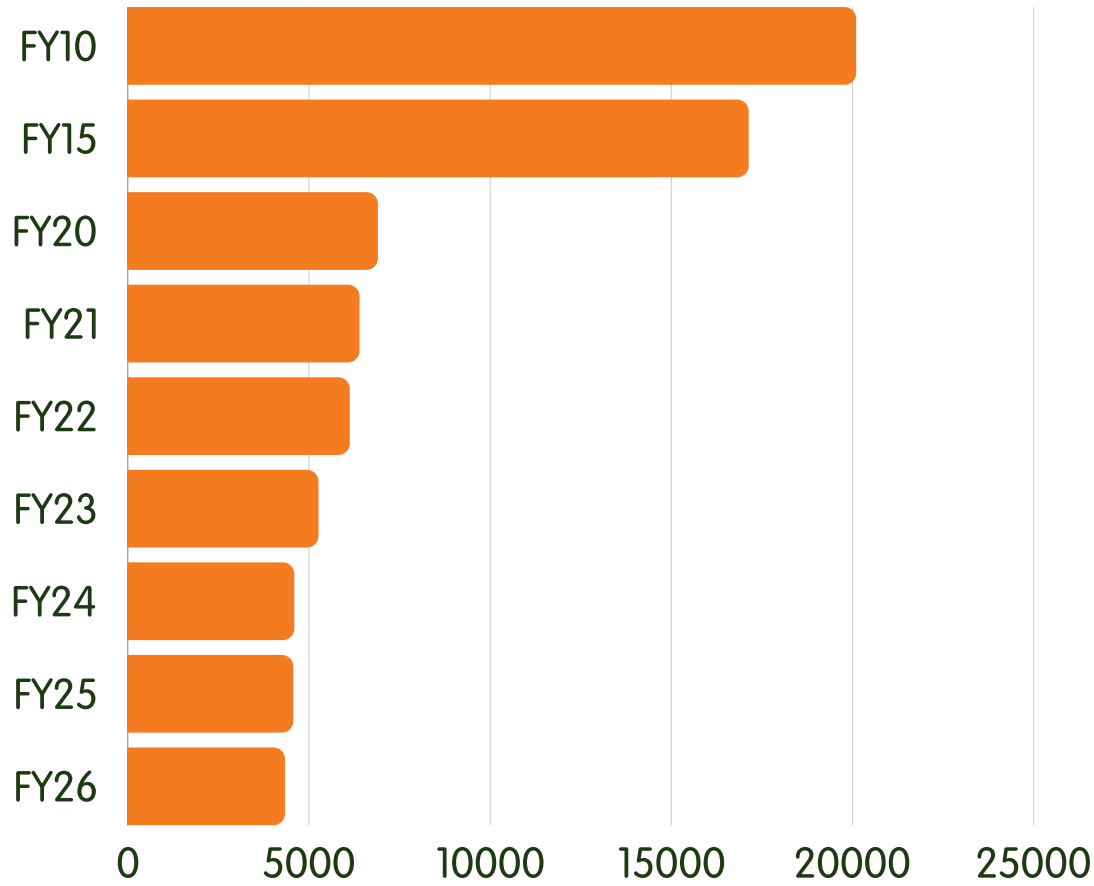
See Appendices - ESG Data Tables for more information



Scope 1 Emissions by Source (tonnes CO₂e)



Scope 2 Emissions (tonnes CO₂e)



Air Quality



Maintaining air quality is important for local communities and the environment.

Air quality from road and tunnel infrastructure is primarily affected by customer vehicle emissions and plant and equipment emissions. EastLink’s two tunnels both feature an air quality management system to ensure air flows through the tunnels and discharges from the two ventilation stacks above and away from residences and the Mullum Mullum creek corridor below. These emissions are managed in accordance with a licence from EPA Victoria which includes limits for maximum discharge rates and total discharge over the year. EastLink consistently achieves pollutants emissions well below these limits.

Air pollutants remained similar in FY26 compared with the previous year. Traffic levels in FY26 were lower than in FY25 contributing to minor decreases for some pollutants. With continuing improvements in vehicle emissions standards, air pollutants are expected to continue trending downward.

KEY STATISTICS

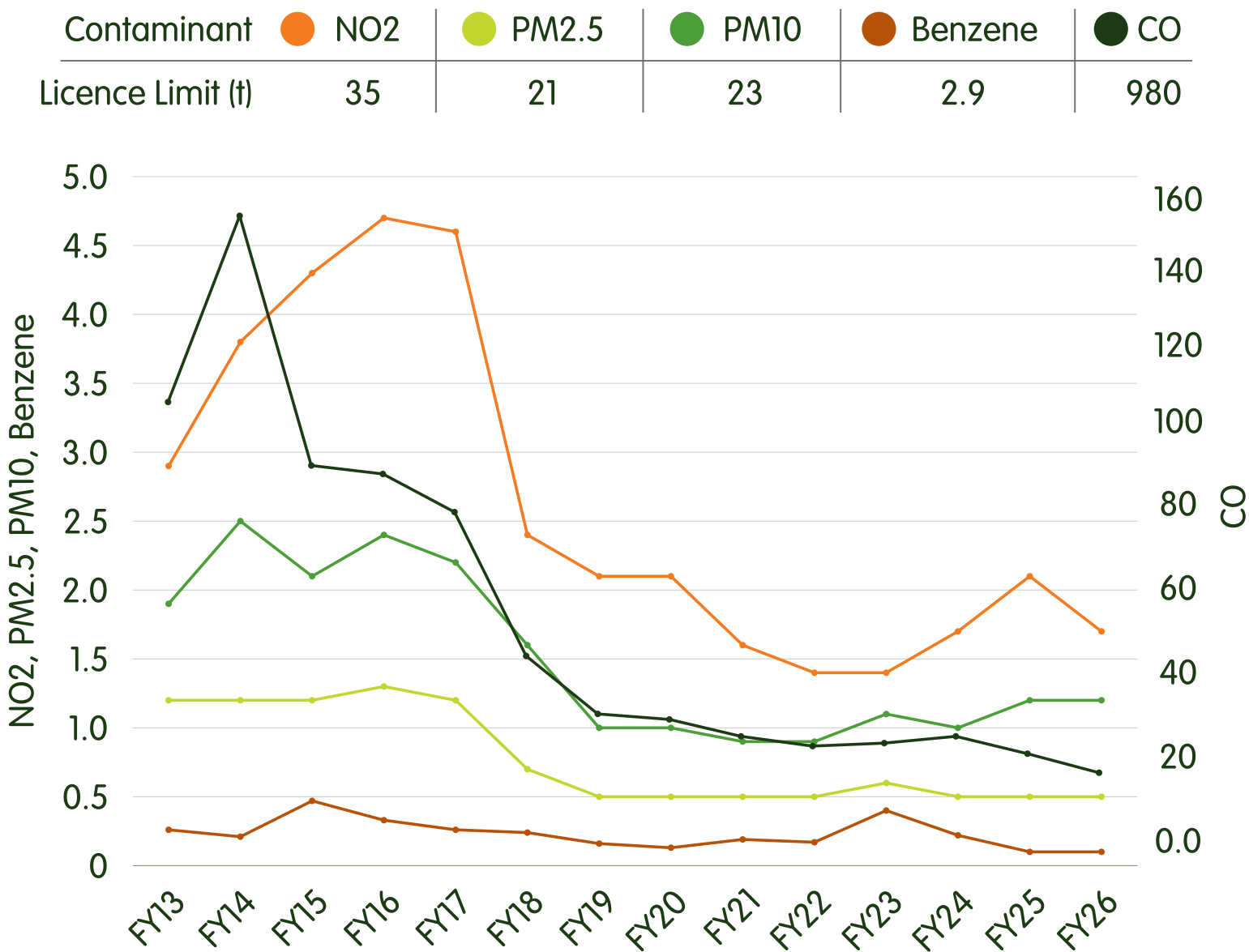
See Appendices - ESG Data Tables for more information



Air quality discharge rates well below EPA Licence limit



Emissions from Tunnel Exhaust Stacks (tonnes/year)



*Benzene data is from August 2025 emissions monitoring

Pictured below: particulate matter sensors inside the stack (top); exhaust fans to extract tunnel air through the stack (bottom)



Water Quality & Usage



Maintaining healthy water quality from stormwater runoff is vital to protect our precious waterways and the environment

Water Quality

EastLink maintains 63 water treatment trains (wetlands) which treat road surface runoff before it is released to local waterways. This is done through settling of coarse sediment in a sediment pond or trapping between aquatic plants, as well as biological and chemical uptake of pollutants such as phosphorus and nitrogen in the plants themselves. Wetland design is based on Melbourne Water guidelines. These wetlands also provide a secondary function in supporting biodiversity, particularly local bird and frog species.

The sediment ponds also help contain potential spills from the motorway.

EastLink formally inspects each of the wetlands four times per year.

KEY STATISTICS

See Appendices - ESG Data Tables for more information



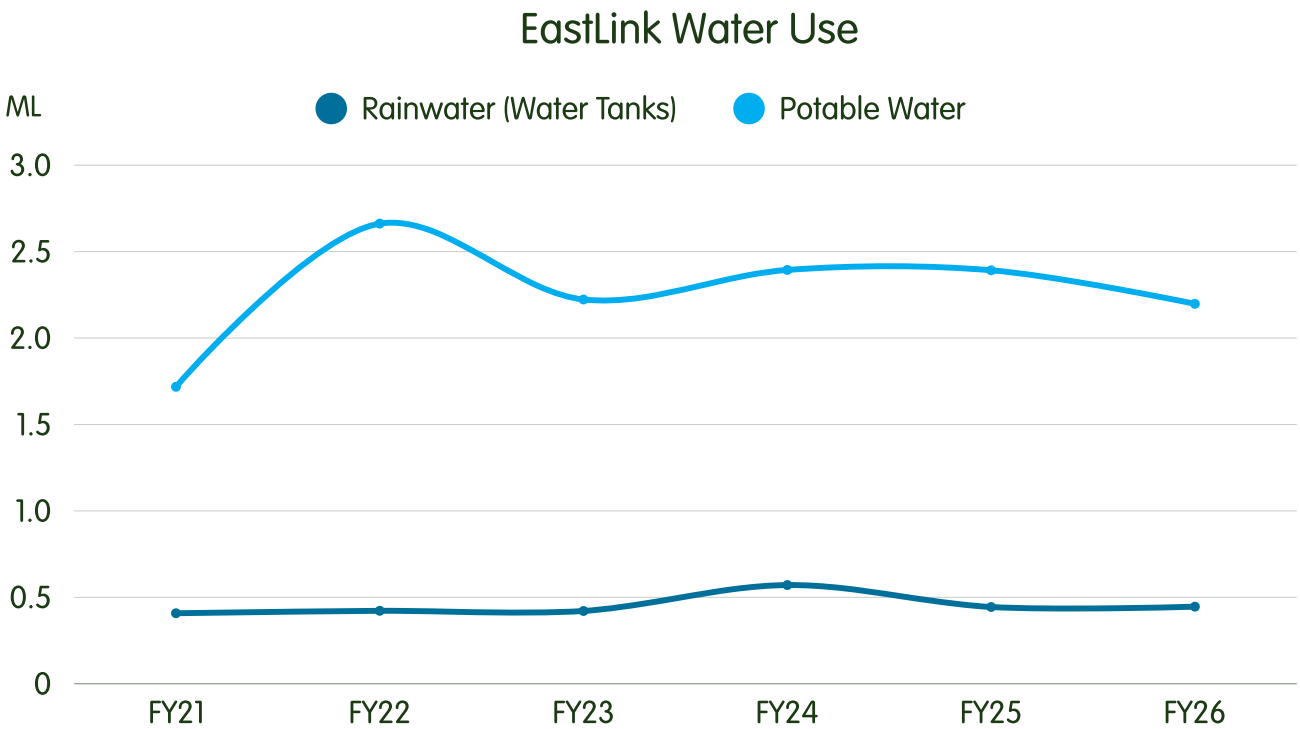
Water usage decreased compared with FY25

2.644 ML ✓

Water Usage

EastLink uses potable and non-potable water for various purposes such as landscape watering, tunnel and noise wall washing, and vehicle fleet washing.

As shown below, water use remained consistent with previous years in FY26.



Wetland Rehabilitation Works

As a result of wetland inspections, a program of maintenance works was undertaken to ensure the functionality of the water treatment trains in the EastLink corridor. Works were completed on fourteen wetlands during FY26.

The works involved removal of 150.5 tonnes of silt from the sediment ponds. Desilting and pipe flushing helps ensure that the wetlands can perform their primary function of treating stormwater runoff from EastLink and preventing litter and contaminants from entering receiving waterways.

Wetland rehabilitation works will continue in FY27.



Boronia Rd Mound

The Boronia Road mound revegetation project strengthens ecological connectivity between two important biodiversity corridors, helping create a wildlife movement corridor across a fragmented urban landscape.

Through the establishment of indigenous canopy, mid-storey and understorey plantings, the project supports habitat resilience and wildlife movement for fauna identified within the Maroondah biolink network, including Krefft's Glider, Superb Fairy-wren, Glossy Grass Skink, Mistletoebird, Spotted Marsh Frog and Blue-banded Bee.



Biodiversity, Habitat, & Landscape



EastLink recognises that a well-maintained roadside landscape supports healthy habitat and biodiversity

EastLink's landscape has been designed to complement the region's bushland, parklands and creek corridors. Our landscape extends to 500 hectares and includes 4 million trees, shrubs and plants.

EastLink's landscape team undertakes regular inspections to ensure the landscape continues to thrive and provide excellent habitat for the region's biodiversity, while also providing amenity for local residents and road users.

In FY26, 23.4 hectares of EastLink's landscape were enhanced for the benefit of native plant and animal species, in addition to maintaining cultural and aesthetic values which are important to the local community.

EastLink's 63 wetlands which treat stormwater runoff from the motorway, also form an integral part of EastLink's landscape.

KEY STATISTICS

See Appendices - ESG Data Tables for more information



Habitat Maintained*
(hectares)

**habitat maintained refers to garden beds, wetland and grassed areas retained in its current condition through management practices such as weeding and mowing*

476.7



Habitat Enhanced*
(hectares)

**defined as habitat that is improved for the benefit of native animal and plant species*

23.4

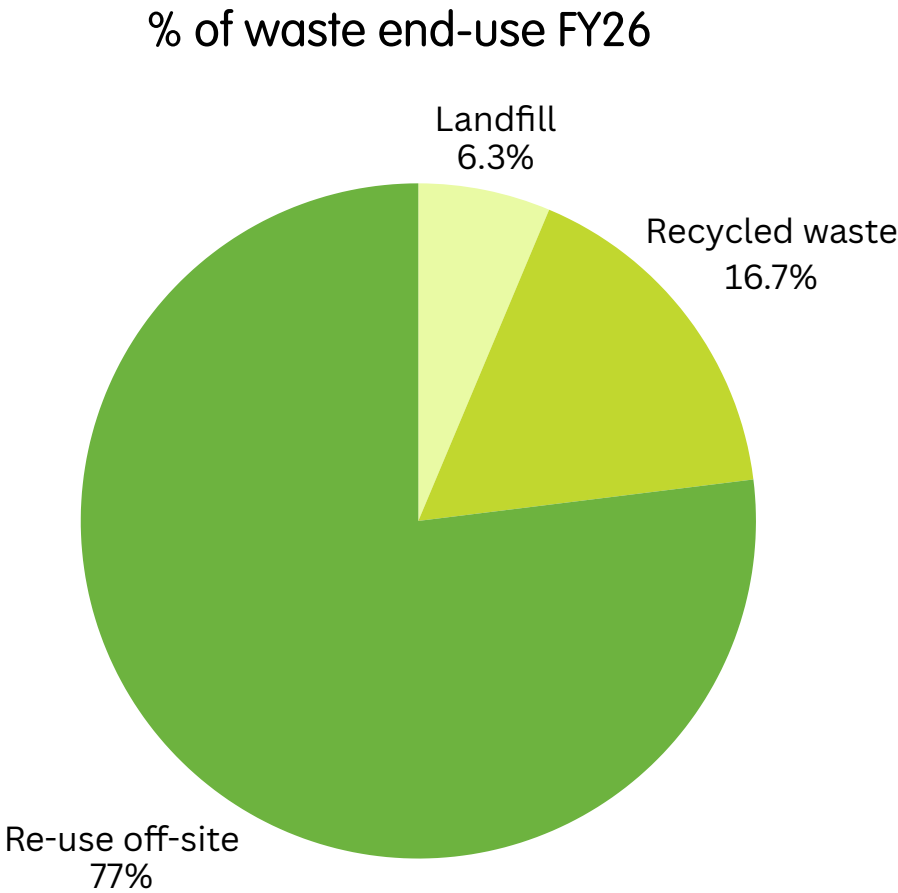


Waste & Recycling



Opportunities to reduce waste generation and re-use or recycle waste streams are considered in all aspects of EastLink's operations.

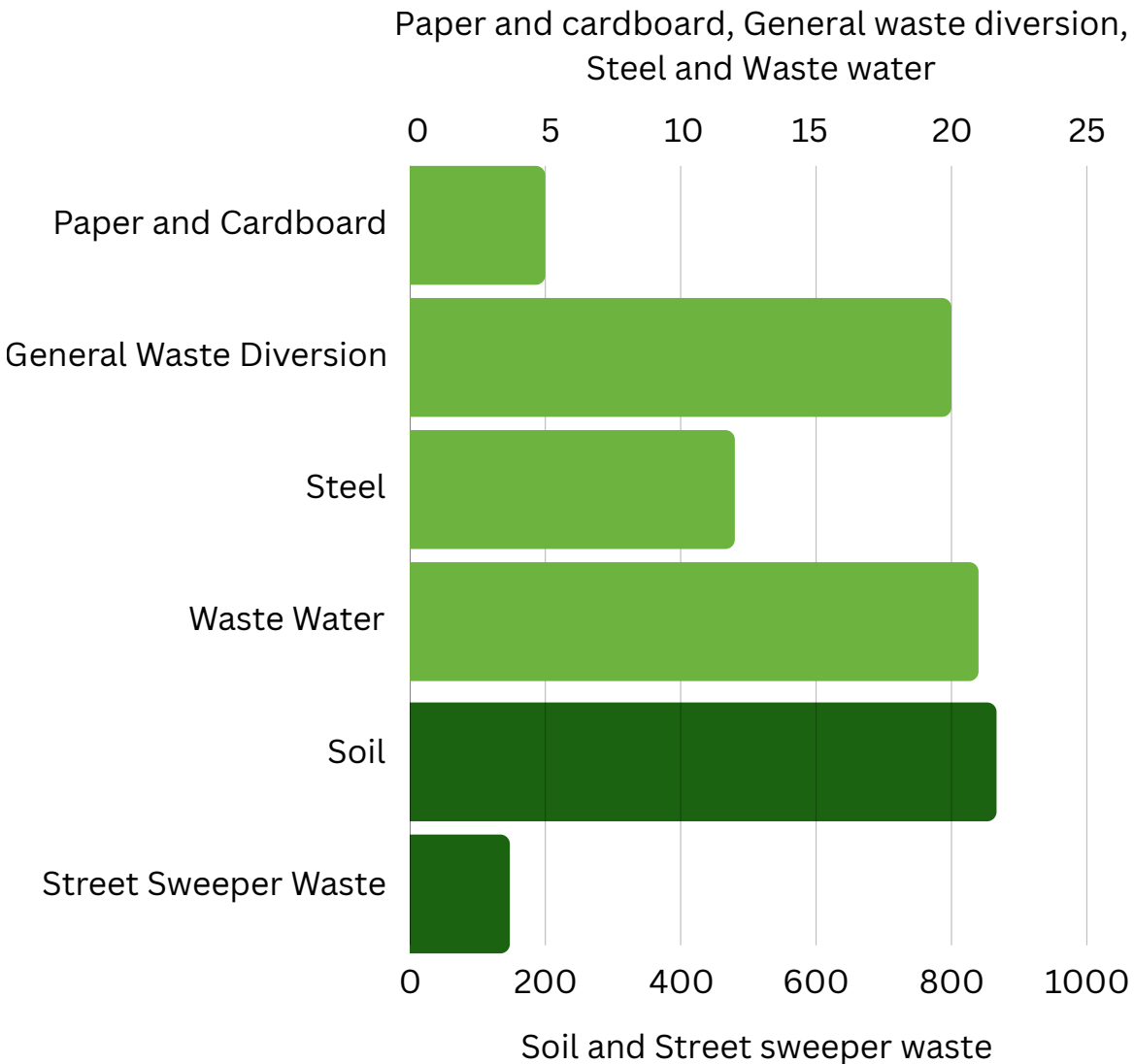
As a result of operations and maintenance activities, EastLink generates various waste streams which managed to maximise diversion from landfill. EastLink continued to improve its waste management performance in FY26 through recycling, re-use, and treatment of waste that may otherwise be sent to landfill.



KEY STATISTICS



Top 5 Waste streams by Tonnes Recycled or Re-used



Keeping the EastLink corridor clean remained a key focus throughout the year. Maintenance crews collected 67 tonnes of litter and debris from roadside areas, with 32% of this material diverted from landfill. A further 10 tonnes of illegally dumped waste was removed from off-road areas within the corridor and responsibly disposed of.

To help address littering at its source, EastLink also supported a Report a Litterbug campaign, encouraging road users to report littering incidents to the EPA and promoting greater community responsibility for keeping roadsides clean.



ESG Performance Governance

GRESB Infrastructure Asset Assessment



The Global Real Estate Sustainability Benchmark is an important tool in measuring EastLink’s sustainability performance

What is GRESB?

The Global Real Estate Sustainability Benchmark’s (GRESB) Infrastructure Asset Assessment appraises ESG performance at the asset level for infrastructure asset operators, fund managers and investors that invest directly in infrastructure.

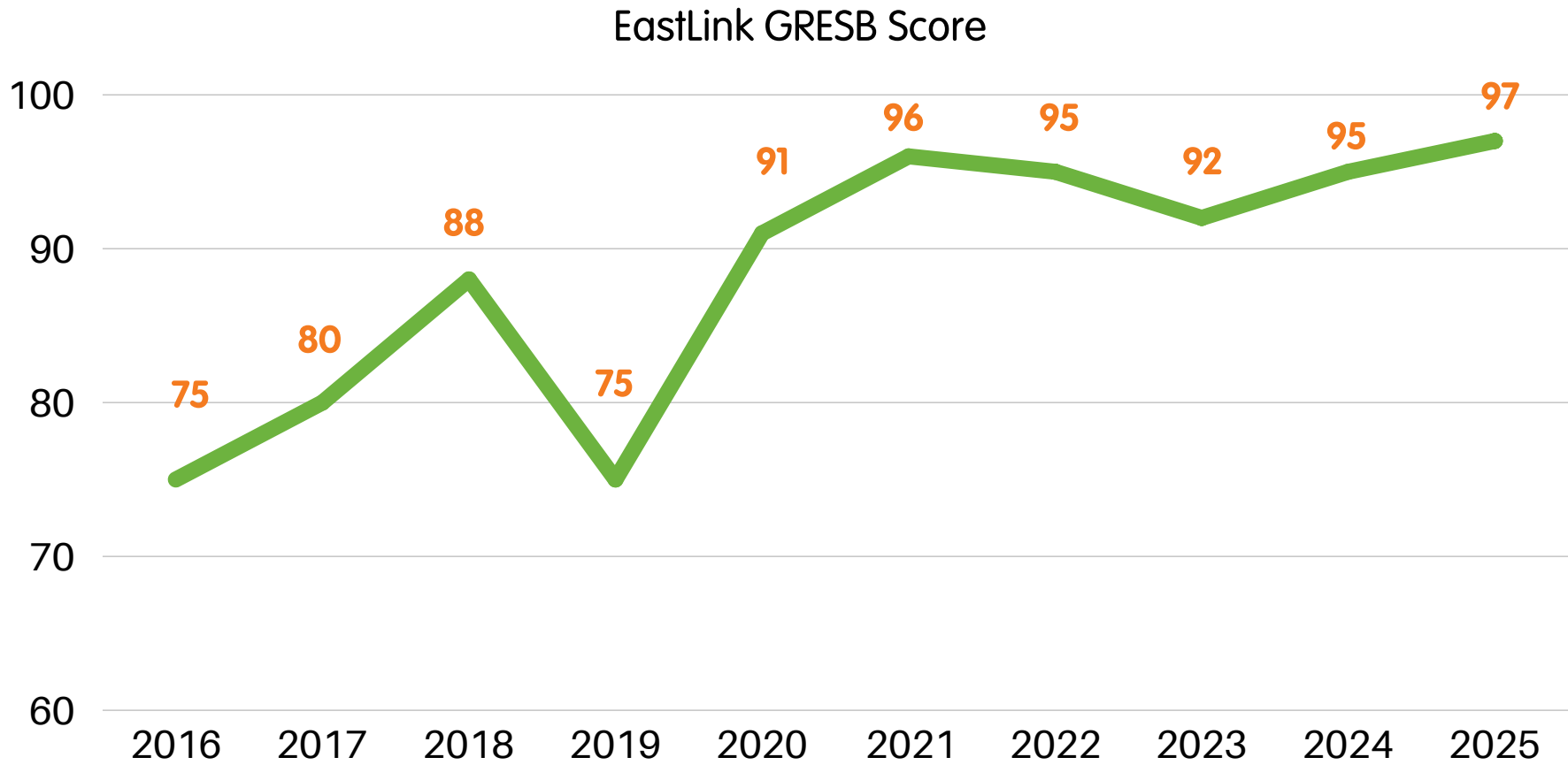
The assessment provides ESG data and analytical tools to benchmark EastLink's ESG performance, identify areas for improvement, and engage with investors.

EastLink participates in the assessment annually and has achieved consistently strong results since first participating in 2016.

EastLink’s Result

EastLink achieved a score of 97 out of 100 for 2025, based on FY24 data, representing our highest score to date.

EastLink achieved a four-star rating for FY24. Results for FY25 will be released in October 2026.



2025 GRESB Benchmark Report Asset

ConnectEast Pty Ltd | Horizon Roads

GRESB Rating: 4/5



Participation & Score



Data Security & Information Privacy



The EastLink toll road is dependent on various technologies and systems for the safety of customers and to protect the privacy, confidentiality, integrity and availability of information.

Through the course of our business operations, ConnectEast may record information about its customers or other individuals to provide our toll road services and associated products. Our Privacy Policy is available on our website.

Securing our data is critical to safeguarding business operations and the trust of our customers and stakeholders. With increasing cyber security threats occurring throughout Australia, we recognise the importance of security and continually reviewing and improving our systems in response to potential threats.

ConnectEast has integrated security into its strategic and operational plans to reduce risk and understands that having an effective and strong security foundation in place is an essential part of conducting business.

It is imperative that business continuity is not interrupted or threatened by security breaches and risks. We regularly conduct various security tests on our systems and work closely with cyber security service providers. ConnectEast has implemented several security technologies to ensure our systems are protected from cyber incidents. These safeguards, coupled with continuous monitoring, provides coordinated visibility and response to cyber security risks, threats, and vulnerabilities.

Our security training program provides employees with practical knowledge to identify security threats by creating a culture of a heightened level of cyber security awareness. Employees are empowered to make the right decision when it comes to protecting information and understand the importance of security and protecting privacy.

ConnectEast is committed to maintaining compliance with the Payment Card Industry Data Security Standard requirements and assessment procedures. The standard is a comprehensive set of technical and operational security controls designed to ensure that any business that accepts credit card payments maintains a secure environment.

ConnectEast will continue to invest in cyber security protection to strengthen resilience against existing and emerging cyber security threats. ConnectEast’s cyber security posture provides assurance in the maturity and effectiveness of controls currently implemented to protect privacy, business continuity and operations.

KEY STATISTICS



Breaches of customer privacy

0



Ethical Business Management



EastLink is committed to ethical business management practices in all of its affairs.

ConnectEast is committed to conducting its affairs in a lawful manner, with high levels of integrity and ethics, ensuring strong corporate governance practices are adhered to in all our dealings with internal and external stakeholders.

We are subject to Australian legislation relating to bribery and corruption offences and have policies and processes in place governing tax and financial compliance and Board conduct as well as procedures and standards related to the prevention of fraud, corruption and bribery and the protection of whistleblowers ([Whistleblower Policy](#), [eastlink.com.au](#)).

ConnectEast is governed by strict workforce protection laws in Australia and has policies and procedures in place that protect human rights and address relevant social issues such as child and forced labour, freedom of association and general working conditions and grievance/complaints handling mechanisms.

KEY STATISTICS



Breaches of ethical conduct policy

0



Breaches of Modern Slavery

0



We prepare and publish an annual Modern Slavery Statement, in compliance with our obligations under the Modern Slavery Act. Copies of these statements are available on our website ([Modern Slavery Statement](#), [eastlink.com.au](#)) or the Australian Border Force's online register for Modern Slavery Statements (<https://modernslaveryregister.gov.au/>)

During FY26, there were no recorded breaches of ethical conduct and no identified modern slavery incidents.



What is Modern Slavery?

Modern slavery is a term used to describe serious exploitation where offenders use threats, deception or coercion to exploit victims and undermine their freedom.

Examples include

- Human trafficking
- Slavery and servitude
- Forced labour
- Debt bondage
- Forced marriage
- The worst forms of child labour

By reporting a Modern Slavery Statement annually, EastLink is contributing to the eradication of modern slavery in the Australian community and in global supply chains.

Sustainable Procurement



A Sustainable Procurement Policy has now been developed with sustainability included into the procurement process.

ConnectEast is implementing its ESG Policy commitment to engage with suppliers and contractors and promote sustainable practices with a policy expectation that our supply chain and other business relationships will reflect our strategic purpose to “Operate Sustainably”.

Throughout FY26 we have operated with a Sustainable Procurement Policy. Where applicable, for new contracts ConnectEast integrates more rigorous sustainability considerations into its procurement decisions, such as the inclusion of ESG requirements within contracts and supply agreements, encouraging the use of sustainable materials or the engagement of local or Indigenous enterprises.

Implementation of the Policy is phased with communication and monitoring activities focusing on new engagements. Future implementation expectations will be communicated to key suppliers and incorporated into contract renewal processes.



Summarised EastLink Sustainable Procurement Objectives

Sustainable Procurement Policy Commitment

When planning and undertaking procurement activities, ConnectEast will seek to enhance environmental, social, and economic outcomes for our business, industry, and the supply chain by committing to assess the potential sustainability impacts of our procurement decisions and to encourage and influence sustainable practices throughout our supply chain and business relationships.



EastLink
Time better spent.

Appendices



Social Metrics

Motor vehicle accidents (MVA's)	Baseline	FY25	FY26	FY26 Target	FY30 Target
Casualty crash rate (per 100 million vehicles)	2.56 (FY13)	2.80	3.12	0	0
Average time to respond and attend at MVAs (min)	4.96 (FY14)	4.28	4.39	0	0
Number of MVAs on EastLink	257 (FY12)	296	331	0	0

Injuries and fatalities	Baseline	FY25	FY26	FY26 Target	FY30 Target
Lost time injury (LTI) - ConnectEast employee	1 (FY16)	0	0	0	0
Lost time injury (LTI) - Ventia employee	1 (FY16)	0	0	0	0
Medically treated injury (MTI) - ConnectEast employee	0 (FY16)	0	0	0	0
Medically treated injury (MTI) - Ventia employee	0 (FY16)	0	0	0	0
Fatalities in crashes	0 (FY16)	0	0	0	0
Fatalities - ConnectEast employees	0 (FY16)	0	0	0	0
Fatalities - Ventia employees & contractors	0 (FY16)	0	0	0	0
Fatalities - road users	0 (FY16)	0	0	0	0
Fatalities - community members	1 (FY16)	0	0	0	0

Average road speed	Baseline	FY25	FY26
Open road sections (speed limit 100 km/h)	96 km/h (FY16)	95 km/h	95 km/h
Tunnel section (speed limit 80 km/h)	76 km/h (FY23)	83 km/h	83 km/h

Customer survey results (EastLink account holders only)	Baseline	FY25	FY26	FY26 Target	FY30 Target
Survey respondents	24,545 (FY15)	7,536	6,529	N/A	N/A
EastLink ENPS *	+41% (FY15)	+45%	+43%	> +40%	> +40%
EastLink ENPS (average score/10)	7.77 (FY15)	7.82	7.76	>7.50	>7.50
Satisfaction with EastLink (average score/10)	8.28 (FY15)	8.31	8.21	>8.00	>8.00

Employment	FY25	FY26
Full time equivalent employees	137	134
Substantiated reports of discrimination and/or harassment	0	0

Workplace diversity (Jun 2026)	Women			Men			Total
	Full time	Part time	Casual	Full time	Part time	Casual	
Management	5	0	0	9	0	0	14
Professional	13	0	0	38	0	2	53
Customer service	14	22	9	3	0	3	51
Clerical/administrative	22	12	1	7	1	0	43
Total	98			63			161

Workplace diversity (Jun 2026)	Women	Men	Proportion (%)
< 30 years old	10	5	9%
30 to 50 years old	50	35	53%
> 50 years old	38	23	38%

New hires (ConnectEast employees FY26)	Women	Men
New appointments/new external hire	9	11
Secondments - inter/intra department	22	5
Promotions	5	4
Transfers	2	0

Training attendances	FY25	FY26
Equal employment opportunity & workplace diversity	163	29
Bullying & sexual harassment prevention	18	169
Privacy	162	172
Security awareness	162	171
Fraud & corruption awareness and whistleblower	18	158
Occupational health & safety	156	16
Modern slavery	156	157
Corporate induction	18	17
CRM & billing system training modules	56	28
Specialist external training courses	90	52
Safety inductions completed (with pass)	1,219	1,537
Total training attendances	2,218	2,506
Industry conferences attended	19	14

Infringements	FY25	FY26
Infringement penalty notices issued for unpaid travel on EastLink	130,970	215,747

Customer hardship (payment plans)	FY25	FY26
Payment plans created	4,745	5,242
Total value of plans created	\$1,477,039	\$1,511,666
Average value of a plan	\$311	\$288

Customer grievance (number of)	FY25	FY26
Service expedited (not a complaint)	41	19
Complaint (upheld)	28	21
Complaint (partially upheld)	19	34
Complaint (rejected)	26	40
Referred to another party	2	5
Insufficient details provided	2	2
Total	118	121
Average time to resolve (calendar days)	2.6	3.1

Parental leave ConnectEast Employees FY26	Women	Men
Taken by primary carer	3	0
Taken by secondary carer	0	1
Employees <50 years old who took parental leave	5%	2.5%
Parental leave return rate	100%	N/A
Employee requests for flexible work arrangements on return from parental leave mutually agreed upon	N/A	N/A
Parental leave return 3 month retention rate	1 of 1 request	N/A

Graffiti Removal	FY25	FY26
Graffiti removal jobs undertaken by EastLink	623	512

* The ENPS score is calculated from the % of promoters minus the % of detractors in response to the question of whether the employee would recommend EastLink to others. A score of 9-10 out of ten is a promoter and 0-6 is a detractor.

Environmental Metrics

The baseline for metrics related to energy and emissions has been reset to FY25 to align to new decarbonisation goals. These new FY30 goals are for the reduction of combined Scope 1 and Scope 2 emissions, with indicative targets set for each energy source.

Energy imported/purchased (MWh)	Baseline (FY25)	FY26	FY30 Target
Electricity	5,934	5,575	5,258
Natural gas	350	346	367
Diesel	1,438	1,421	1,263
Petrol	52	38	49
Total energy imported/purchased (MWh)	7,774	7,380	4,570

Energy generated from non-combustible sources	Baseline (FY25)	FY26	FY30 Target
Solar (MWh)	21.6	20.6	21.0

Energy exported/sold	Baseline (FY25)	FY26	FY30 Target
Renewable electricity (MWh)	0.9	0.0	0.85

Scope 1 GHG emissions from the combustion of fuels (t CO ₂ -e)	Baseline (FY25)	FY26	FY30 Target
Natural gas	65	64	68
Diesel	364	360	320
Petrol	13	9	12
Total scope 1 emissions (includes LPG pre-FY24)	442	433	400

(1) LPG emissions in FY10 were 36 t CO2-e.

Scope 2 greenhouse gas emissions (location-based) (t CO ₂ -e)	Baseline (FY10)	FY25	FY26	FY30 Target
Total scope 2 emissions	20,661	4,569	4,339	2,256

Total combined Scope 1 and Scope 2 GHG emissions (t CO ₂ -e)	Baseline (FY10)	FY25	FY26	FY30 Target
Total GHG emissions	21,221	5,011	4,772	2,656

Air pollution from tunnel vehicles (t/yr)	EPA Licence Limit	Baseline (FY13)	FY25	FY26	FY30 Target
Carbon monoxide (CO)	980	107	23.89	19.36	40
Nitrogen dioxide (NO2)	35	2.9	2.06	1.72	2.1
Particulate matter (PM2.5)	21	1.2	0.53	0.48	0.9
Particulate matter (PM10)	23	1.9	1.22	1.21	1.3
Benzene	2.9	0.3	0.06	0.1 ⁽²⁾	0.4

(2) Benzene data from August 2025 emissions monitoring.

Wildlife ⁽³⁾	FY25	FY26	FY30 Target
Wildlife fatalities	18	23	0
Threatened and endangered species fatalities	0	0	0

(3) Non-native species excluded from FY25 onwards.

Water usage by source (ML)	Baseline (FY10)	FY25	FY26	FY30 Target
Third-party potable water	4.422	2.392	2.198	2.394
Rainwater (water tanks)	N/A	0.444	0.446	0.571
% Potable water	100%	84%	83%	81%
Total	4.422	2.837	2.644	2.965

Water outflows/discharges to sensitive waterways (Water quality) (ML)	FY25	FY26	FY30 Target
Freshwater (≤ 1000 mg/L TDS)	0.00	0.00	6.35
Other water (> 1000 mg/L TDS) ⁽⁴⁾	3.42	4.50	3.86

(4) Discharge sensitive waterways is defined as discharge to surface water. This is from the tunnel sump to wetland. There has been a correction in the calculation on previous years. Data for FY10 is not available.

Wastewater discharge by destination (ML)	Baseline (FY10)	FY25	FY26	FY30 Target ⁽⁵⁾
Surface Water ⁽⁵⁾	-	3.420	4.500	0.400
Third Party Treatment ⁽⁶⁾	14.518	6.789	6.154	9.679
Total	14.518	7.131	6.604	10.079

(5) Discharge to surface water is from the tunnel sump to wetland. Data for FY10 is not available.

(6) Discharge to third-party treatment is calculated as discharge to sewer plus tunnel trade wastewater discharge.

Waste generation (t)	FY25	FY26	FY30 Target
Hazardous ⁽⁷⁾	203	149	332
Non-Hazardous	269	1,107	453

(7) Hazardous waste includes all Reportable Priority Waste as classified by EPA Vic, including waste asbestos, contaminated soil, triple interceptor waste, waste chemical and batteries.

Waste disposed (t)	Baseline (FY11)	FY25	FY26	FY30 Target
Waste to landfill	333	133	61	255
Recycled waste ⁽⁸⁾	19	64	211	47
Re-use offsite	N/A	275	972	1,228
Re-use onsite	22	0	0	0
Treated waste	N/A	0	19	32
Total waste disposed	374	472	1,263	1,562
Proportion of waste diverted from landfill (%)	11%	72%	94%	>50%

(8) Tags recycled have been added to total waste recycled from FY25.

Tag recycling	Baseline (FY10)	FY25	FY26
Number of tags recycled	2,087	23,350	23,750

Habitat management ⁽⁹⁾	Baseline (FY19)	FY25	FY26	FY30 Target ⁽⁹⁾
Habitat enhanced or restored (ha)	0.153	22.6	23.4	0.0
Habitat maintained (ha)	8.8	477.4	476.7	500.0

(9) Habitat restored refers to disturbed habitat that is identified and improved for the benefit of native animal and plant species that occur there.

Habitat maintained refers to garden beds, wetland and grassed areas retained in their current condition through management practices such as weeding and mowing.

Governance Metrics

KPI points and credit penalties	Baseline (CY15)	CY24	CY25	CY25 Target	FY30 Target
KPI points incurred	100	55	5	≤499	≤499
Maximum KPI points allowed before penalties	499	499	499	499	499
KPI penalties imposed	\$0	\$0	\$0	\$0	\$0

EastLink’s GRESB Infrastructure Asset Assessment	2024	2025
Overall GRESB asset score (/100)	95	97
GRESB star rating (up to 5 stars)	4	4

Ethical business management	FY25	FY26
Number of breaches of ethical conduct policy	0	0
Number of suppliers identified as having modern slavery risk	0	0

UN Sustainable Development Goals

Material SDGs													
Report Section	Good Health & Wellbeing	Quality Education	Gender Equality	Clean Water & Sanitation	Affordable & Clean Energy	Decent Work & Economic Growth	Industry Innovation & Infrastructure	Reduced Inequalities	Sustainable Cities & Communities	Responsible Consumption & Production	Climate Action	Life on Land	Partnerships for the Goals
Road Safety	X						X		X				
Customers	X	X					X		X				
Community	X	X					X		X				X
Employees	X	X	X			X		X					
Climate Risk & Adaptation									X		X		
Energy & GHG emissions					X		X						
Waste & Recycling							X			X			
Air pollution	X						X					X	
Water outflows/discharges				X			X					X	
Biodiversity and habitat	X						X					X	
Asset resilience							X				X		
Data security & Information Privacy							X						
Ethical business management						X		X					
Sustainable procurement							X		X	X	X		X



Contact

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